July 29, 2020

Covid-19 Consumer Insights

Brandwatch | A new kind of intelligence

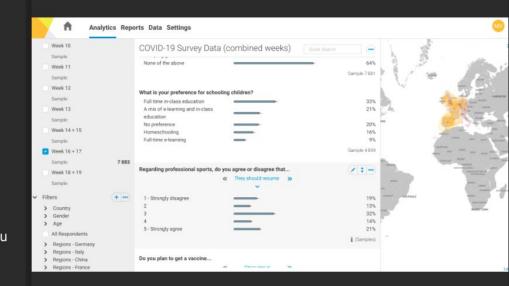
Important Notice:

This report link is unique to you and cannot be shared. If you would like to share these findings with a colleague, please share this form with them. To inquire about a custom report that focuses on your specific sector, category, brands, and more, book a meeting with our specialists.

Want access to our survey data?

We'll provide you with a login to our Qriously survey platform, giving you hands-on access to all questions and answers from each wave of our Covid-19 survey. You can filter by week, age, gender or country (we're live in 8 markets).

Just drop us an email at info@brandwatch.com.



Our Goal

As the Covid-19 pandemic continues to evolve, there are many sources for news, statistics and health guidance. Brandwatch is in a unique position to provide data and insights about the impact on the hearts, minds and daily lives of consumers around the world. We're leveraging our best-in-class technology and people to deliver weekly reporting that looks at both online discussion and survey responses.

These reports can be customized to focus on your specific industries, categories, brands, countries, sectors, and more. Book a meeting with our specialists.

What We Analyzed

This study includes data from 8 countries (UK, US, China, Germany, Italy, Spain, France, Australia) and 6 languages. Survey data includes 1,000 interviews per country in field using programmatic sampling via mobile phones. For access to the complete set of survey questions/answers, contact info@brandwatch.com.

Social data includes ~37 million posts from Twitter, Reddit, forums, blogs, and more that appeared between July 13 and July 26. News has been excluded to better isolate consumer opinion but media engagement metrics have been included. Content is analyzed holistically and by market, topics, and sectors.

Some Of The Questions We'll Address...

- What are consumer perceptions of and reactions to Covid-19 over time?
- How has the virus impacted daily life and the way we work, learn, parent and socialize?
- What is the impact on mental health?
- What are concerns about financial futures collectively and personally?
- What is the short- and long-term impact of the pandemic on plans, events and purchases?
- What are reactions to how businesses have/have not adapted to the needs of consumers or employees?

Key insights at a glance



Health & mental health

Survey respondents from China, Spain, the UK and Italy are expressing above-average levels of coronavirus anxiety. (slide 10)

People are discussing medical experts' recommendations that a second lockdown is needed across the entire US due to the rising caseload. (slide 11)



Home & family life

The majority of people online are saying they will opt for homeschooling if they are forced to sign a liability or 'death waiver' in order for their kids to return to school. (slide 15)

Among survey respondents who report that they are not adhering to safety guidelines, 26% say that they are instead expanding their contact to a limited number of people, i.e. a 'support bubble.' (slide 17)



Work life

Safety concerns remain the primary reason employees are resisting a return to the workplace. Many are discussing workplace PPE availability and are questioning what their employers will be liable for if they get infected at work. (slide 20)



Government

People are expressing concern about news that the Trump administration - not the CDC - will now receive and aggregate US Covid-19 hospital data. They are worried about the objectivity and comprehensiveness of the data that will be reported. (slide 22)

Tax increases are surfacing within social discussion, as people are speculating about how governments will be able to offset budget shortfalls. (slide 24)

Key insights at a glance



Pharma & healthcare

More than half of survey respondents in Australia, the UK, China and Germany say they'll get the Covid-19 vaccine when it becomes available. (slide 27)

People are debating whether the pharma industry will be able to handle the large-scale demand for Covid-19 vaccines. (slide 29)



CPG

People are questioning the quality and safety of hand sanitizers due to product recalls.
(slide 33)

While many are expressing disbelief about shortages of certain packaged foods and beverages due to supply chain issues, most people online are saying they are accustomed to making do without some items during the pandemic. (slide 35)



Media & entertainment

Many online say they are hoping studios will start releasing movies via premium video-on-demand (PVOD) or streaming platforms as they are not planning to go to theaters until a vaccine is available. (slide 39)



Retail

People are now advocating for retailers with in-store mask policies, saying that wearing masks in public spaces should no longer be up for debate. (slide 44)

Consumers online are discussing renting or buying new camping gear. Searches for 'camping supplies' increased 100% YoY. (slide 45)

Key insights at a glance



Technology

People are talking about TikTok as a platform for sharing Covid-19 information and for encouraging people to adhere to safety guidelines. (slide 49)



Financial services

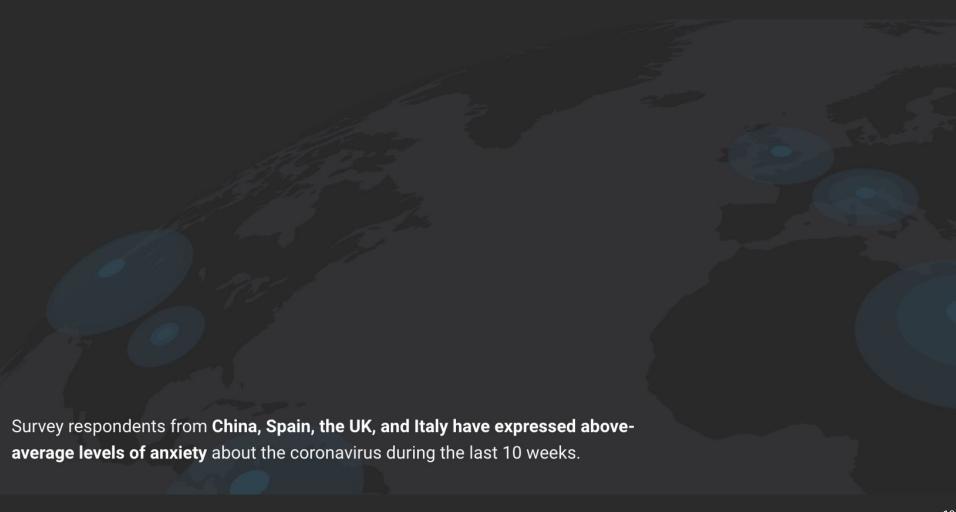
Americans continue to discuss the high cost of health insurance. Forum members who have lost their jobs and health insurance are seeking advice on how to get tested for Covid-19. (slide 52)



Travel & hospitality

Americans are discussing Dr. Anthony Fauci's comment that he will not get on a plane or eat inside a restaurant during the pandemic. (slide 56)

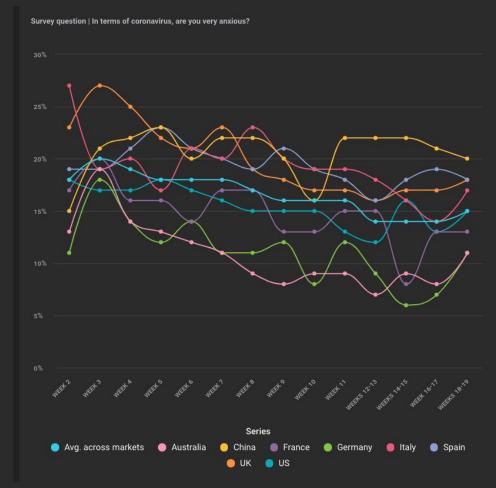
People are expressing surprise and frustration at the UK's reinstatement of a new 14-day quarantine for travelers coming from Spain. (slide 57)



People in China are expressing concern about the safety and availability of US and European products. There is also anxiety about the new wave of cases in Hong Kong and the increase in asymptomatic cases in northeastern China.

People in Spain and the UK are describing how wearing face masks exacerbates feelings of anxiety. Italians online say they're feeling anxious about re-engaging with the world now that lockdown measures are ending.

"Has Covid-19 made your anxiety worse?" was one of the top Covid-19 questions asked on forums in the past two weeks.



Topic | Health & Mental Health



MackinnonDonald (Donald Mackinnon) @MackinnonDonald

BBC News headlines today: Spain's coronavirus spike Spain's national lockdown was eased last month Spain is again struggling to keep virus under control - followed immediately by: Coronavirus: Indoor gyms and pools in England start to re-open Will we never learn?

Twitter

25 Jul 2020 | 11:38



Khairykj (Khairy Jamaluddin)

We are at a critical juncture where we can either contain the spread and hammer down a second wave or things get worse. It's up to us. The government does not want to have to lockdown again. It will be disasterous for the economy. Masks. Wash hands. Avoid crowds. Please.

Twitter

25 Jul 2020 | 09:16



It's easy to spot people who want



TrumpChatting (#TrumpChats)

@TrumpChatting

Y'all, I think we're going to have to shut down again. Nobody wants it, but we have to start over. t.co/6M6Qy4ISJD

■ Twitter

25 Jul 2020 | 03:04



JenGranholm (Jennifer Granholm)

We've wasted 4.5 months. Hundreds of 1000s. have/will die. So after this f'd-up start, time to SHUT IT DOWN, do it right, and start over. Or we'll find ourselves right back on the roller coaster. Do it now. Do it right, dammit. @CNN

₩ Twitter

25 Jul 2020 | 01:33



Femi_Sorry (Femi - My mask protects ... @Femi_Sorry

Won't it be so fun if we have another spike in the Coronavirus and have to shut down the entire economy again costing millions of jobs because we thought wearing face masks at work was too

devastating economic impact of another lockdown.

People are sharing news that medical experts are urging the US to lock

down again due to the milestone four million confirmed cases (+411k

In the UK and Spain, people are saying that easing lockdown restrictions

Across markets, social discussion reflects fears about the potentially

social engagements). Many people are commenting that shut down

protocols and guidelines have not been consistent countrywide.

has resulted in an increase in cases.

Topic | Health & Mental Health

erin_social311 (Erin) brad6020 (Brad) @erin_social311 DanielAndrewsMP Mr Andrews: clearly scott michael84 @Ecka h Lockdown 2.0 is not working like 1.0, and as 7NewsMelbourne @DanielAndrewsMP you'd hoped. Australia, not just your Government, JennyMikakos I think it's hard to stop every has underestimated this virus and overestimated car on every route. My dad lives rurally and took our ability to control clusters under a supression the main road home the day lockdown 2.0 came in and he didn't see a single police car either. I strategy. Now is the time to get bold and switch don't know what the new plan can be, but to elimination. something has to change. I'm sick of not seeing Twitter 26 Jul 2020 | 10:20 my family... ₩ Twitter 26 Jul 2020 | 06:57 Frankie_SaysfkU (Frank) **000 NEWS** ABC News (Australia) is live now! (i)

Unmute

Many Australians are blaming the government and those who underestimated the seriousness of the virus for causing its second lockdown. Others are questioning what authorities will do differently this time compared to the first lockdown, stating they're "back to square one."

Many continue to report walkers and joggers in their area breaking social distancing rules, expressing concern that the situation will not get better unless people adhere to guidelines.

With news of infections and deaths among children rising, **reopening schools continues to be a fraught topic** in online discussion (1M posts).

Fyrnackner (Fyrnackner is tRump)

@Fyrnackner

school, t.co/R55LcaRgie

Twitter

RetiredMaybe (Trump'sPissingMeOff ... @RetiredMaybe

'Our schools are not ready. We are not prepared to open up' - 3 Arizona teachers caught COVID-19 from one summer school classroom. Only 2 of them survived t.co/YKd7SbjmBy

Twitter

19 Jul 2020 | 03:51

BIGART217 (Sloan Kettering)

VOLUNTARY PARTICIPATION LIABILITY WAIVE

IN CONSIDERATION FOR BEING PERMITTED BY THE ANDERSON UNION HIGH SCHOOL DISTRICT TO PARTICIPATE IN THE ARRIVE ACTIVITY I HEREBY WAINS BELEASE AND DISCHARGE ANY AND ALL CLAIMS FOR DAMAGES FOR PERSONAL INJURY, ILLNESS (INCLUDING, BUT NOT LIMITED TO COVID-19) DEATH, OR PROPERTY DAMAGE WHICH I MAY HAVE OR WHICH MAY HEREAFTER ACCRUE AS A RESULT OF MY PARTICIPATION IN SAID ACTIVITY. THIS RELEASE IS INTENDED TO DISCHARGE IN ADVANCE THE ABOVE DISTRICTS (ITS OFFICERS, EMPLOYEES, AND AGENTS) FROM AND AGAINST ANY AND ALL LIABILITY ARISING OUT OF OR CONNECTED IN ANY WAY WITH MY PARTICIPATION IN SAID ACTIVITY. I UNDERSTAND THAT THE ABOVE ACTIVITY MAY BE OF A HAZARDOUS NATURE AND/OR INCLUDE PHYSICAL AND/OR STRENUOUS EXERCISE OR ACTIVITY AND THAT PARTICIPANTS IN THE ABOVE SPORT OR ACTIVITY OCCASIONALLY SUSTAIN MORTAL OR PERSONAL INJURIES AND/OR PROPERTY DAMAGES AS A CONSEQUENCE THEREOF, KNOWING THE RISKS INVOLVED, NEVERTHELESS, I HAVE VOLUNTARILY APPLIED TO PARTICIPATE IN SAID ACTIVITY AND I HEREBY AGREE TO ASSUME ANY AND ALL RISKS OF INJURY OR DEATH AND TO RELEASE AND HOLD HARMLESS THE ABOVE DISTRICTS, ITS OFFICERS EMPLOYEES, AND AGENTS. IT IS FURTHER UNDERSTOOD AND AGREED THAT THIS WAIVER RELEASE, AND ASSUMPTION OF RISKS IS TO BE BINDING ON MY HEIRS AND ASSIGNS. FURTHER AGREE TO INDEMNIFY AND TO HOLD THE ABOVE DISTRICTS (ITS OFFICERS EMPLOYEES, AND AGENTS) FREE AND HARMLESS FROM ANY LOSS, LIABILITY, DAMAGE, COST OR EXPENSE WHICH THEY MAY INCUR AS A RESULT OF ANY INJURY AND/OR PROPERTY DAMAGE THAT I MAY SUSTAIN WHILE PARTICIPATING IN SAID ACTIVITY BY SIGNING THIS DOCUMENT LATTEST MY WILLINGNESS TO CONDUCT A WELLNESS CHECK, INCLUDING A BODY



And here is 15's COVID death waiver from high

24 Jul 2020 | 19:02



I voluntarily agree to assume all of the foregoing risks and accept sole responsibility for any mury to disability death, illness damage loss claim liability or expense, of any kind, that my child may experience or input in connection with my child's attendance in any Wathall County School District athletic/activities workout or practice. On my behalf, and on behalf of my child, I hereby release. Walthall County School District, its amployage agents, and representatives, of and from the Claims including all liabilities, actions, damages, costs, or expenses of any kind arising out of or relating thereto. I understand and agree that this release includes any Claims based on the actions. omissions, or negligence of the Walthall County School District, its employees, agents, and representatives, whether a COVID-19 infection occurs before, during, or after participation in any Waithall County School District athletic/activity workout or practice. Please note that Waithall

County School District summer workouts and/o

way required to attend and will not tace any

practices are strictly voluntary. Your child is in no

choose not to allow them to attend Parent Signature:

_JustAsIAmy (I'm Amy / Register to ... @_JustAsIAmy

RetiredMaybe We've talked about that too. The issue is it would break her heart b/c she loves her students & loves teaching. There have been several teachers who quit here in SC recently over the same fears.

₩ Twitter

19 Jul 2020 | 04:00



If you have to sign a Covid death waiver to go to school then schools should NOT BE OPEN.

Period. #COVID19 #SchoolsMustShutdown

Twitter

15 Jul 2020 | 16:33

The novel coronavirus, COVID-19, has been Organization. COVID-19 is very contegious and is eved to spread mainly from person-to-person contact. As a result, federal, state, and local povernments have, in many locations, prohibited the congregation of groups of people.

The Wathali County School District has put in place reventative measures to reduce the agreed of COVID-19; however, Walthall County School District cannot guarantee your child will not become infected with COVID-19. Further, attending Walthall County School District athletics/activities workputs or practices could increase your child's risk of contracting COVID-19.

I affirm that my child has not been discoosed with demonstrated any symptoms of or has in any way been exposed to any communicable diseases (including but not limited to the virus COVID-19) within the past thirty (30) days.

By signing this agreement, I acknowledge the ontacious nature of COVID-19 and voluntarily assume the risk that my child may be exposed to o infected by COVID-19 by attending Walthall County School District attriutic/activities workouts or practices and that such exposure or infection may result in personal injury, illness, permanent disability and death. I understand that the risk of my child becoming exposed to or infected by COVID-19 at any Wallhall County School District athletic activ

The majority say they'll opt for homeschooling if they are forced to sign a waiver for their kids to return to school.

Many teachers online are saying they're terrified to return to schools,

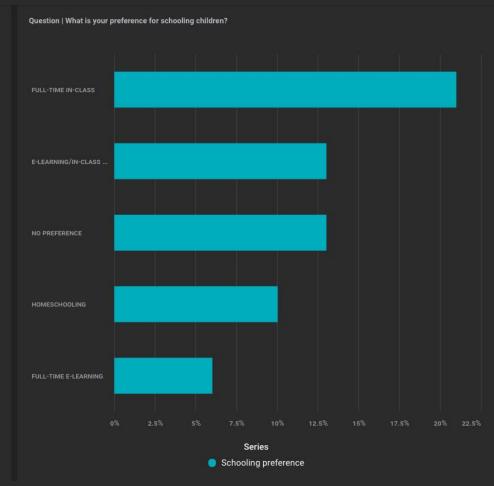
expressing outrage about schools asking them to sign a death waiver in

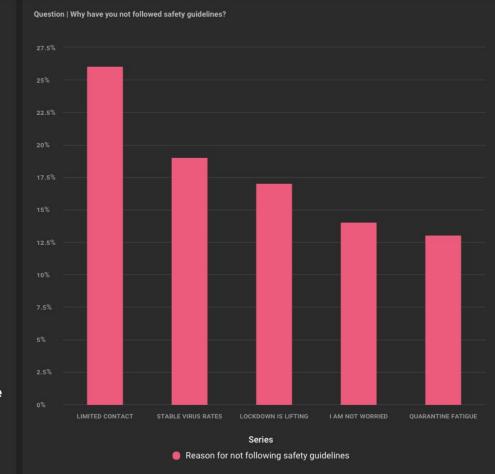
with some considering quitting instead. Missouri parents are

order to send their kids back to school.

One-fifth of respondents across tracked markets say their preference for kids returning to school is full-time in-classroom education. The sentiment was strongest in Italy, where 30% of respondents say they want kids to go back to school in person. The finding correlates with news that Italian children will return to in-person classes in September due to a flattened curve.

In China, the percentage of respondents selecting a mix of e-learning/inclass (18%) and homeschooling (16%) are highest relative to other markets. Most online discussion about home education is positive due to the quality of online resources available in China.





The percentage of survey respondents saying they're social distancing or avoiding relatives has dropped steadily since early April.

One-in-four respondents across tracked markets said last week they're choosing instead to restrict contact to a small number of people (e.g. support bubble).

Concerns about people attending gatherings and parties is a key topic online (95k posts).

People are reacting to news about a Florida dad in the ICU with Covid-19, exposed by his stepson who went out with friends without wearing a mask. Many online are saying they find it upsetting to see teens and young adults gathering in their communities without wearing masks or social distancing.

Some are sharing warnings about parties amidst the surge in infections, stressing the pandemic is far from over. When asked about going to a party, only 13% of survey respondents currently feel safe attending.



Safety concerns remain the primary reason employees are **resisting a return to the workplace**.

Workers are advocating to continue working from home, resisting employer and government suggestions to return to workplaces (71K posts).

Many are asking whether masks should be mandated in offices and if employers will be responsible if employees are infected at work. People are emphasizing that protecting lives is more important than returning to the workplace during the pandemic.





©TreyDTweets Your first thought may be true but I know many businesses are simply not doing things right. So I can't fix stupid. Secondly I don't think, I know there are many people "laid off" that can safely return to work but choose not to. Keep in mind what I do for a living. I see ALOT!

Twitter

er 19 Jul 2020 | 18:01



...trying to pressure employers into allowing employees to return to work as if we haven't been working from home. That and some dates for things returning by Christmas. Just because



🏡 lewisbradley75 (Bradley Lewis)

@lewisbradley75

As businesses reopen, some employees may refuse to return to work due to childcare, safety concerns, and other issues. This webinar will review the many issues surrounding these "refusal to return" situations and how business owners can best address them.

t.co/gPTWl3dW4t

y Twitter

22 Jul 2020 | 18:34



StreetRoots (Street Roots)

√ @StreetRod

Some employers in Oregon are sending healthy workers in for COVID-19 testing when a coworker gets sick, but they often don't meet the criteria. It's a problem for those who aren't allowed to return to work until they can prove they are virus free. t.co/LCuGmJpbSq

₩ Twitter

18 Jul 2020 | 14:48



KeeksKnows (Keeks)

How is it possible for someone to test positive and have no symptoms have a 5 day self quarantine than 14 days? This is exactly why the

Topic | Government



News that the Trump administration will receive and aggregate hospital data instead of the CDC has prompted 4.6M+ social engagements to date.

People are worried that data released by the administration will not be objective or comprehensive.



emilyakopp (Emily Kopp)

emilyakopp

"Not only should the data be coming to CDC, but CDC should be talking to the public through the media every day." Your regular reminder that the CDC held a press conference every day for weeks during H1N1 including weekends.

₩ Twitter

15 Jul 2020 | 18:34



ava (Ava DuVernay)

How everyone who cares about justice and dignity and health and safety isn't filling their timelines with this is worrisome. We'll never know the truth again. Not that we ever knew enough about the numbers, but now any possibility of transparency is gone.

₩ Twitter

15 Jul 2020 | 15:48



Charles MBlow (Charles M. Blow)

@CharlesMBlow

Topic | Government

Wordsmithery_me (Amanda (Mordsmithery_me)
@Wordsmithery_me
@daniellevitt22 here is another heartbreaking story of how Model Induced Lockdowns are resulting in sever hunger. @FatEmperor staving people can't make healthy food choices, can they? Please help get this reality out into general awareness t.co/sNNiFZIdFF

Twitter

25 Jul 2020 | 09:02

Jkid4 (Ndee -Jkid- Okeh)
@Jkid4

Jkid4 Here's another issue of how COVID19 lockdowns and pandemic will cause a global

20 Jul 2020 | 18:21

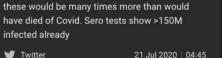
hunger crisis: t.co/sdeFi7K35u

Twitter

People are engaging with news that Covid-19 could tip 130M more people into chronic hunger, according to a UN World Food Program report (1.4M social engagements to date).

People are sharing statistics about the number of people who have been economically impacted by the lockdown, with particular emphasis on developing countries.

Many in the US are discussing the substantial number of American families who will lose their ability to pay for food and housing when pandemic benefits end July 31.



pbhushan1 (Prashant Bhushan)

Lockdown ends&we count the people who died

due to Lockdown, for not getting treatment for other ailments; hunger; malnutrition; suicides;

I have not the least doubt that when this

@pbhushan1



countries "many people are facing ****starvation** as a result of lockdown measures," to quantify this "****COVID19** related hunger could cause 12,000 deaths per day." **t.co/pckNZUsqUN**

Twitter 18 Jul 2020 | 16:17

Topic | Government

Unmute MILLIONAIRES PUSH HIGHER
TAXES TO PAY FOR COVID-19 AID

THE TICKER

People are responding to news that governments are considering tax increases to offset budget shortfalls. Many are speculating about what kinds of taxes will be implemented (e.g. real estate).

Others are reacting to news about the Patriotic Millionaires, a group of wealthy Americans proactively offering permanent, higher taxes to help offset coronavirus debt.



DCPublicBanking (DC Public Banking)

@DCPublicBanking

Super-rich call for higher taxes on wealthy to pay for Covid-19 recovery. A group of 83 of the world's richest people have called on governments to permanently increase taxes on members of the wealthy elite for the economic recovery from the pandemic.

t.co/TgFWuMHkWP

▼ Twitter

25 Jul 2020 | 12:01



LizFarmerTweets (Liz Farmer)



apaseayomi (AYO)

@apaseayomi

6% rental tax. A pandemic is still hitting the world. The cases of Coronavirus is still on the increase in Nigeria but yet Government increased rent tax. What kind of leaders do we have that don't care about their people? Folks lost jobs, some didn't get salary due to Covid.

₩ Twitter

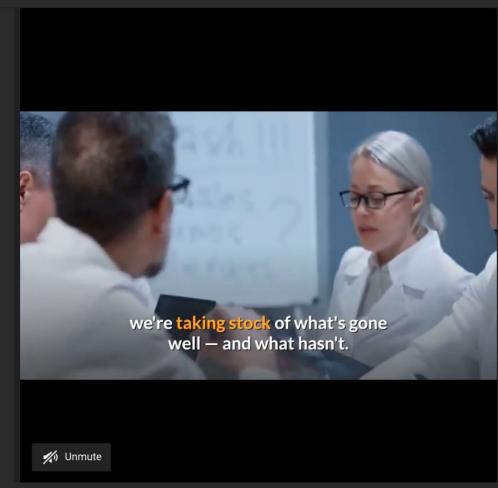
23 Jul 2020 | 18:15



recallthe32 (Make Nashville Great Aga... @recallthe32 People are engaging with news stories about Germany's coronavirus response, applauding the country's skillful science communication (56k social engagements to date).

Many online are praising Chancellor Merkel and Germany's health minister for breaking down complex scientific ideas for public consumption. Some are discussing the informational podcast started by the country's leading virologist, Christian Drosten.

German survey respondents ranked medical experts and scientists as the most-trusted source of Covid-19 related news (49% vs.43% avg. across markets).

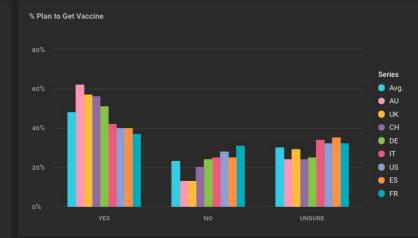


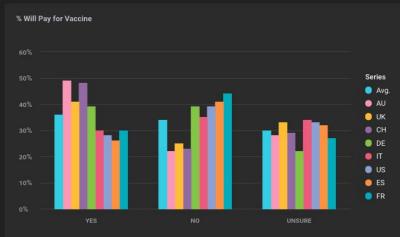
People are talking about vaccine development and distribution.

Survey question | Do you plan to get a vaccine...?

More than half of respondents in Australia, the UK, China, and Germany say they'll get a Covid-19 vaccine when it becomes available. Interest wanes across markets if asked to pay for a vaccine.

Social discussion across tracked markets reflects a variety of concerns about a vaccine. Worries ranged from the long-term effects to conspiracy theories.





Some expressed concerns about safety



JGalanR4 (Javier Galán)

Sarah Gilbert, la genio de Oxford ve tan segura su vacuna del coronavirus que experimenta con sus trillizos t.co/MHpnzvjYOQ

■ Twitter • 25 Jul 2020 | 07:35

Reach 11K



rubygamingza (Ruby Gaming)

@rubygamingza

Seems like the covid 19 vaccine from oxford is extremely promising. Let's hope they get it here before December because I want to visit my family again.

■ Twitter • 22 Jul 2020 | 07:19

Reach 1.703



KevinSGillespie (Kevin S. Gillespie: Sta... @KevinSGillespie

Call me crazy but it's time to try this on more people. For once I agree with the pharmaceutical company (AstraZeneca. Don't wait; produce this in mass quantities and GET IT OUT THERE & SAVE LIVES! I'm giddy this news is so good. I volunteer. I want it. t.co/lceytUCEcq

₩ Twitter • 21 Jul 2020 | 07:42

RadarsTeddvBear (A)

Do the people who want everyone to get COVID

we've never, in the history of humanity, achieved

herd immunity that way? Only with vaccines, and

only when enough people get those vaccines.

so we can have "herd immunity" realize that

@RadarsTeddvBear

₩ Twitter • 23 Jul 2020 | 16:49

Reach 2.447

Reach 0



andrewjonsso (AJ #KBF)

@andrewjonsso

I reckon a lot of so called anti vaxxers won't take the covid vaccine not because they have read conspiracy theories online but because it is being rushed out in record time, bypassing many safety checks and the vaccine manufacturers will get indemnity if anything goes wrong.

Twitter • 21 Jul 2020 | 11:13 Reach 21K



garethicke (Gareth Icke)

So the Covid vaccine works. Despite years of never being able to get one that works for the flu, or other coronaviruses, they've got one for a brand new virus that didn't exist until this year. And now you won't be allowed your life back, until you've had it. die

Twitter • 20 Jul 2020 | 14:53

Reach 334K



CryptoWhale (CryptoWhale)

@CryptoWhale

I did a poll a few weeks ago asking who would get a COVID-19 vaccine and nearly 70% of people said they wouldn't. I know it's only a sample, but I'm sure the larger population would have similar results. Even if a vaccine is invented tomorrow, it won't eradicate it.

₩ Twitter • 22 Jul 2020 | 14:06

Reach 27K

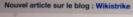


Modster99 (M K)

I could get the COVID vaccine, but I won't be first in line. Maybe after a month or 2. . .

₩ Twitter • 24 Jul 2020 | 14:07

Reach 16K



Puces RFID dans les vaccins: C'est imminent

Le Professeur Jay Walker, dirigeant d'ApiJect Systems America, qui a été choisi po délivrer les vaccins aux États-Unis, indique que Trump n'a pas encore décidé si le ystème d'identification optionnel par puces RFID sera utilisé ou non. A noter qu'...









EdwardLawrence (Edward Lawrence)

Talks are happening right now with experts and the Trump Administration on if the traditional pharmaceutical distribution network can handle the demand. #Coronavirus #Vaccine

₩ Twitter

23 Jul 2020 | 15:20



RrRjrobinson9 (🎒 🌢 😭 Russ Robinson)

US buys up vaccine doses from Pfizer for \$2bn to be supplied by years end t.co/n35f0lf9KF Whole countries to miss out as leaders do deals to outbid each other. Big pharma wins while tens of millions of people won't get vaccine.

Twitter

22 Jul 2020 | 18:16



marcorubio (Marco Rubio)

@marcorubio

Some good news in the midst of daily bad news. A "Covid-19 vaccine being developed at Oxford University could be available in a little over 14 weeks. And vaccines from Moderna & Pfizer aren't far behind. Better davs are ahead.

₩ Twitter

20 Jul 2020 | 21:00



AustinMacD73 (Austin)

I'm more worried about how they'll get the vaccine distributed given what we've seen with test kit quantity issues. Knowing the US "healthcare business" the more \$\$ you have the earlier you'll get the vaccines.

₩ Twitter

13 Jul 2020 | 16:56

global demand and potential supply limitations (30k social engagements to date).

People are reacting to speculation about vaccine distribution amidst

There is speculation as to whether the pharma industry can handle the large-scale demand.

Many are saying they believe that a vaccine is coming soon, possibly in the next three to four months, citing the successful completion of UK and Russian trials. Others are speculating that it will be another 12–18 months before a vaccine is available. Conversation reflects fear that first-world countries will buy as much of the vaccine as possible, leaving other countries without.

Sector | Healthcare



RickyRayinGA (RickyRay- 1 of 100 million Trump Trolls)

FLORIDA: Death Related to a Gun Shot Wound and Deaths from Weeks Ago Are Suddenly Counted as COVID Deaths in Official Mortality Reporting WTH @GovRonDeSantis still have completed an audit of Florida Covid figures? t.co/ddZ0t4mgzl

Twitter

@RickyRayinGA

Natalie_2020 (Natalie)

Under the current UK record keeping system, anyone who has ever tested positive for Covid-19 will eventually be a Covid death statistic when they die. This is insane. I can only find the @Telegraph reporting this. @BBCNews? @SkyNews? @itvnews? t.co/drRDGRU9Jo

Twitter 25 Jul 2020 | 09:08



8_bit_hacker (Kenneth Reilly)

busa_in_beijing Inaccurate data that is full of known errors with some hospitals admitting to reporting 10x higher numbers and unrelated deaths as COVID. Car wreck at 120MPH - cause of death: COVID-19. LOL. Worst data collection job in history

₩ Twitter

24 Jul 2020 | 10:30

24 Jul 2020 | 16:42



michaelmantzmd (Mantz M.D.)

@michaelmantzmd

What are we to expect when hospitals are handsomely incentivized for inflating the # of COVID cases. Because normally the billing practices at hospitals are usually oozing with pristine authentic accuracy. Ever get a hospital bill? t.co/Xc9LDmxlum

₩ Twitter

24 Jul 2020 | 05:44



PeteCoe6 (Pete Coe)

My coworkers grandfather had a heart attack and was taken to the hospital where he died. His cause of death was reported as covid 19. It's all a farce. The reported numbers are severely inaccurate.

Twitter

18 Jul 2020 | 22:38

Effintimes (Highbrows)

"And they toyed with reporting deaths by attributing to COVID any that "involved" or looked as if they might have involved it. They then included pneumonia, influenza, and COVID... That is how the death figure came to exceed 100,000." The COVID Coup t.co/NnCH4X6KfM

₩ Twitter

23 Jul 2020 | 22:18



People online in the US and UK are claiming there are inflated

inaccuracies in Covid-19 mortality figures. Many are sharing

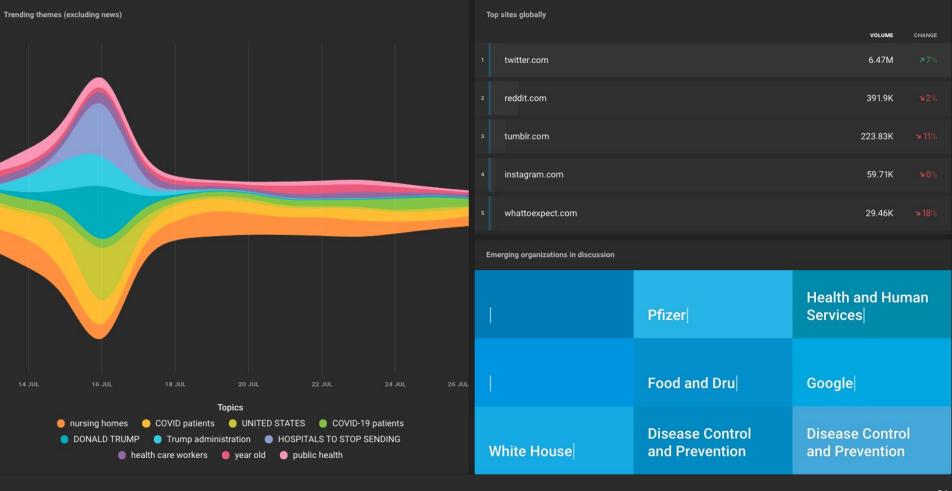
news and describing examples of deaths wrongly attributed

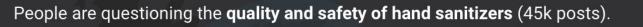
to Covid-19. Some are speculating that hospitals are inflating

numbers for financial reasons (i.e. incentives).

MaryKenny4 (Mary Kenny)

Sector | Healthcare



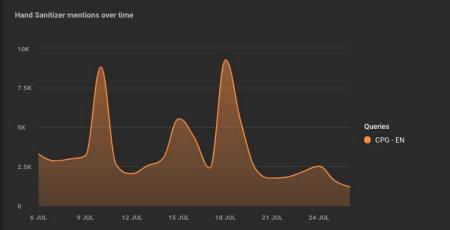


People are sharing news about a list of hand sanitizers recalled for containing methanol and being toxic.

Some are reporting burns due to repeated use of hand sanitizer. Others are complaining about the unpleasant smell and speculating that they're made by alcohol distilleries.

Online conversation reflects the ongoing need for safe, effective, gentle products with a mild fragrance to meet consumer demand.

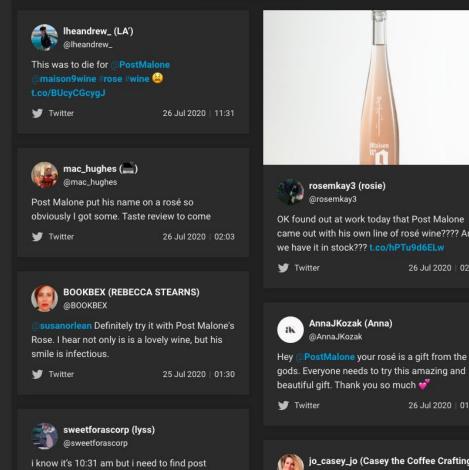


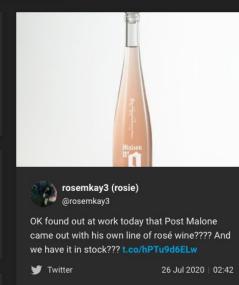


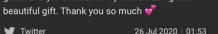
American artist Post Malone's new rosé "Maison No 9" generated online discussion this week (57k posts).

Many are complimenting the wine, saying it tastes "fruity and pleasant," "refreshing," and "delicious."

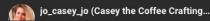
Although hype is largely being driven by the influence of its creator, many are fans expressing excitement about the opportunity to enjoy a new product in quarantine.







₩ Twitter



AnnaJKozak (Anna)

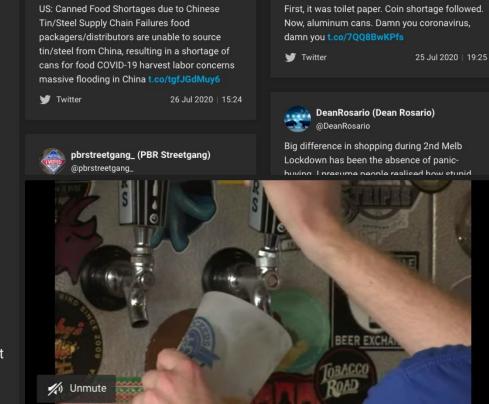
@AnnaJKozak

kencarr (Ken Carr)

News about shortages of items such as rice, flour, beer, and canned food due to Covid-19 is a topic in online discussion (3.5k posts).

Although many are expressing disbelief about a break in the food supply chain, some are saying they're accustomed to making do without certain items during the pandemic.

In Australia, some are discussing that one positive thing about the second lockdown is that no one is panic buying this time. Some are joking that they're still living off the products they bought during the first lockdown.



PeterRMare (PeterRMare)

Reach 4.370

Consumers are discussing plant-based milk due in part to announcements of investments in Oatly and Perfect Day (2.6k posts).

Searches for "plant-based beverages" increased 130% last week, which correlates with research that oat milk sales are up 300% compared to last year. Oat and cashew milk are the most frequently discussed products. Consumers online are saying plant-based milk products are better for their health, better for the environment and more humane.



recommendations, for the best plant based milk

Reach 220

to foam up, please?

₩ Twitter • 25 Jul 2020 | 17:31



della_w (Dellawati Wijaya)

Oatly of Sweden Valued at \$2 Billion After

Blackstone Investment t.co/ByL9gu9pLq

jo_annmcarthur (Jo-Ann McArthur)

Are we at a tipping point for cellular ag? Perfect Day expands Series C to \$300m led by a \$50

million investment from Canada Pension Plan

t.co/eKIHI4PIYB #cellularagriculture #dairy

of animal-free dairy protein production

Investment Board; significantly boosts efficiency

₩ Twitter • 23 Jul 2020 | 05:16

@jo_annmcarthur

Sector | CPG



People say they're **disappointed about the extended closure of movie theaters** (58k posts).

Although many say they're sad about the loss of the in-theater experience, most say new movies should not premiere until Covid-19 is under control. Tenet and Mulan are the most mentioned titles with indefinite delays.

Many online are saying they hope studios will release movies via premium video-on-demand (PVOD) or streaming platforms as they won't be going to theaters until a vaccine is available.





Sector | Media & Entertainment



Seanchata (Sean)

Seanchata

Movie night with my movie group! Can't do usual all day marathon due to Covid but we've achieved backyard setup. Starting the 2nd film of our double feature Uncle Sam! Can't go wrong with a William Lustig/Larry Cohen joint, right? *The JCVD film Sudden Death was our first film.

Twitter

25 Jul 2020 | 05:44



HomebyAngela (PremierHomesbyAng...

@HomebyAngela

An outdoor movie night doesn't have to be at a drive-in. Get a state-of-the-art theater set up in your own backyard. #family #HomeTheatre It is time to see what you qualify for. Let's us help you with the perfect t.co/nY40N99ng8



Techfans3 (Eliz - CEO Techfans.co.uk)

Everything You Need for a Backyard Movie Night t.co/Oyh0dSP2kB

Twitter

23 Jul 2020 | 15:51



henry_soto112 (Henry Soto)

@henry_soto112

Feel like buying a movie projector and having a backyard movie night

Twitter

23 Jul 2020 | 03:25





Backyard movie night 1 t.co/ZPnjjPAeOT

People online are also discussing buying inflatable movie screens and projectors to set up backyard movie nights with family and friends. Searches for "backyard movie night rental" increased 130% last week.

Movie buffs are getting creative, saying they're not waiting for theaters to open in order to enjoy the movies. Many are also sharing photos featuring pools or hot tubs as a part of the outdoor movie experience.

Sector | Media & Entertainment

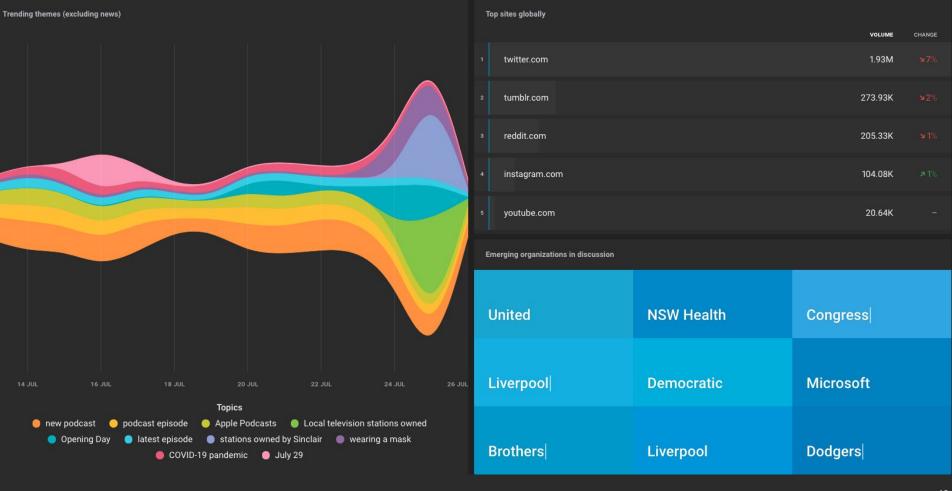


People online are sharing news about Las Vegas casinos reopening and workers suing for unsafe working conditions (30k posts). Australians are discussing confirmed infections from the Star Sydney Casino. People express disappointment in government decisions to reopen casinos, as well as frustration with the people who are frequenting them.

Many are saying casinos should remain closed due to the close proximity of so many people indoors.



Sector | Media & Entertainment



People continue to discuss and share news stories about **in-store mask policies** (181k posts).

People are discussing the CDC Director's statement that wearing masks can bring Covid-19 under control within a couple of months, emphasizing the importance of doing so.

Many are talking about announcements by major US retailers to require shoppers to wear masks, and the UK's new compulsory rule for face coverings in stores.

People are advocating for retailers, saying that wearing masks in public spaces should no longer be up for debate.



Sector | Retail

₩ Unmute

Consumers online are discussing renting or buying new camping gear to enjoy outdoor activities (2.3k posts). Searches for "camping supplies" increased 100% compared with the same time last year.

Campers are sharing photos and YouTube videos to show how they set up their campsites and cook gourmet meals over the campfire.

Camping World is the most discussed brand due to a giveaway campaign asking consumers to share what they'd do with new camping gear, using the hashtag #campingworld.







GearAlante (Gear Alante)

🧷 @GearAlante

It looks as if everyone has purchased camping gear is running for the hills! t.co/iCzKP8Sz0i

₩ Twitter

25 Jul 2020 | 17:24



supersonic_mark (mark speller)
@supersonic_mark

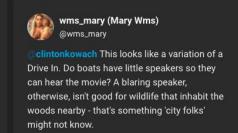
TheKsUK Ordered my weekend ticket.. just going to buy myself a tent and camping gear

People continue to discuss buying or renting boats, saying they can safely enjoy a staycation with family and friends on a boat during lockdown.

Some are reporting a lack of booking availability based on current high demand. Searches for "boat rental near me" increased 90% last week.

Many online are discussing floating boat cinemas located in France and in some US cities. While some are expressing excitement, others are questioning the picture and sound quality of the experience.





Twitter

24 Jul 2020 | 23:43



Floating Boat Cinemas Coming Soon to US Cities t.co/olHP0a3Zal I loved the summers spent with Grandparents in Portland, OR. Went to the drive-in to watch a John Wayne movie. My Grandmother popped a full brown bag of popcorn & an ice cooler of pop. Wonderful memories!

Twitter

24 Jul 2020 | 16:01



Sector | Retail





karahhlongg (KARAH ★ MICHELLE)

a girl made a tiktok about how someone she knows thought they were sick so they went to get tested for covid. they stood in a LONG line &

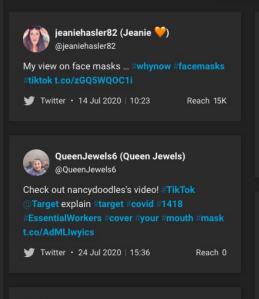
got tired of waiting so they never made it to their appointment & a few days later received "covid

+" in the mail, they never got tested

People are talking about TikTok as a platform for people to spread Covid-19 awareness (14.7k posts).

People are sharing serious TikToks about the importance of wearing masks and sarcastic TikToks about the recent surge of infections, targeting those ignoring social distancing guidelines.

Fans are also gravitating toward TikToks from a 23-year-old hospitalized with Covid-19 who is using the platform to provide a firsthand look at his experience. Many are saying this content provides insight into how the virus can affect young people.



Native615 (Biden 2020)

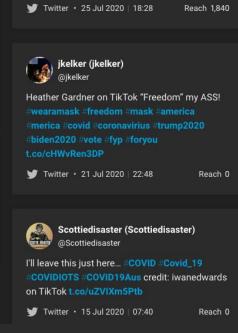
At His Experience t.co/rd20L0bJhj

₩ Twitter • 21 Jul 2020 | 09:54

A 23-Year-Old Hospitalized With The Coronavirus Is Using TikTok To Give People A Firsthand Look

Reach 0

@Native615



Sector | Technology

VOLUME

84.39M

4.15M

1.82M

1.3M

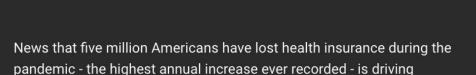
126.48K

CHANGE



Americans continue to discuss the high cost of health insurance.

Sector | Financial Services



People online are lamenting the expense of health insurance in America, with some even asking why dental and vision are separate types of insurance. Many are sharing statistics about the number of unemployed and uninsured in their state.

engagement (4 million to date)

Forum members are asking for suggestions about what people without health insurance or a job can do to afford healthcare during Covid-19. In many instances, these individuals are expressing concern they may have the virus.



Why is dental and vision insurance separate from regular health insurance? Are my teeth and eyes not a part of my body????

₩ Twitter • 15 Jul 2020 | 16:49

Reach 24M



JoshStein_ (Josh Stein)

More people have lost their health insurance in last four months than entirety of Great Recession. NC is one the hardest hit states with >20% of adults w/o health insurance, 1/2 t.co/dK5HaRjvZ6

₩ Twitter • 15 Jul 2020 | 17:46

Reach 26K



CarlosdelRio7 (Carlos del Rio)

@CarlosdelRio7

With > 5 M Americans losing health insurance during the pandemic it would seem to me the perfect time to expand "Medicaid instead the Administration decided its the perfect time to try again to kill the #ACA via @NYTimes

₩ Twitter • 14 Jul 2020 | 11:21

Reach 23K



bschapiroMD (Barry Schapiro, MD, FAA... @bschapiroMD

If you wanna make a horrific situation much much worse, just take away health insurance from 27 million Americans.

₩ Twitter • 26 Jul 2020 | 00:34

Reach 18K

Sector | Financial Services



emilyabenfer (Emily A. Benfer)

Let it be known that by allowing the CARES ACT & 2/3 of the country's #eviction moratoriums to lapse without public funds to pay the rent, Congress just put 40% of renter families in longterm peril, along with the landlords who can't cover the financial loss. #RentReliefNow

y Twitter

26 Jul 2020 | 12:44



Twitter

LilianGreenwood (Lilian Greenwood)

@LilianGreenwood

Back in March the Housing Secretary promised that "no renter who has lost income due to coronavirus will be forced out of their home". His Minister has just admitted that he's now breaking that promise.

JonnElledge (Jonn Elledge)

From next month, despite the continuing global

pandemic, English landlords can evict tenants

again. Isn't this government just *great*?

Twitter

22 Jul 2020 | 12:56

25 Jul 2020 | 11:49



nickdoesmyhair (NickFTM)

@PeanutScribble @marcorubio I was wrongthat's the average rent- average rent for studio is \$1700. Yeah I have a mortgage too and a renter I'm not charging due to Covid. But there's plenty of \$ to give to the rich, as usual.

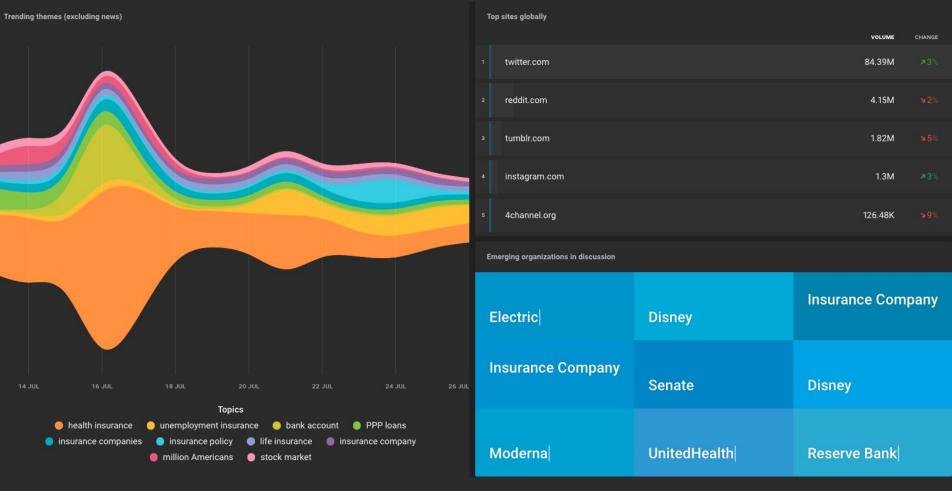
₩ Twitter

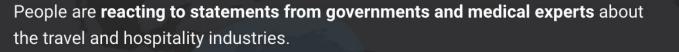
24 Jul 2020 | 00:12

Many online are speculating that the worst is yet to come for renters and landlords. They're encouraging politicians to take action to add or continue relief programs.

People are discussing the UK government's promise to protect renters from eviction under Covid-19 laws. Some are expressing frustration that this promise may not be honored.

Sector | Financial Services







Fauci tells MarketWatch: I would not get on a plane or eat inside a restaurant. I'm listening to Fauci - the preeminent expert. No planes. No inside eating at restaurants. Got it.

Twitter

26 Jul 2020 | 06:00



STEWest (Shelby Edwards)

Good interview, he keeps finding good ways to get the word out. || Fauci tells MarketWatch: I would not get on a plane or eat inside a restaurant t.co/3YBsMXr8P9

Twitter

26 Jul 2020 | 04:36



WajahatAli (Wajahat "Wears a Mask Be... @WajahatAli

Listen to him.. Fauci tells MarketWatch: I would not get on a plane or eat inside a restaurant

■ Twitter

TheIJR (IJR)

I'm 79 years old." t.co/eLa5Ky1CIT

26 Jul 2020 | 03:26

24 Jul 2020 | 20:00



siksanders (KatherineSandersIcons)

@siksanders

If Dr Fauci won't do it, don't do it.

₩ Twitter

25 Jul 2020 | 12:33



RogerDo14086708 (Roger Dorn)

@RogerDo14086708

Fauci saya he won't get on a plane or eat in a restaurant, but he will sit in the stands at a ballgame with his mask down while not social distancing. Somebody should show this guy the door.

Twitter

24 Jul 2020 | 14:22





FredSim32281378 (Fred Sims)

People are discussing Dr. Anthony Fauci's comment that he will not get on a plane or eat inside a restaurant during the pandemic (250K+ social engagements to date).

Online discussion is mixed, with some concurring that if Dr. Fauci says he will not do something, then they don't feel safe doing it either. However in an effort to undermine his credibility, others are tweeting pictures of Dr. Fauci to show he does not always practice social distancing.



Twitter

DootorHonryCT (Honry M. Docomborg

"Well, the answer is 'No' for the following reason:

I am in a risk category. I don't like to admit it, but

//Unmute

People say they're surprised and frustrated at the UK's reinstatement of a new 14-day quarantine for travelers coming from Spain (800K+ social engagements to date).

People are sharing information about Covid-19 mortality rates in both countries, highlighting that Spain has a far lower rate than the UK.

Vacationers say they're shocked they will need to self-guarantine postholiday. Many say they will not be able to go on vacation or visit family as planned due to the restriction. However, some people agree with the guarantine, saying no one should travel during the pandemic.



markedleader (TK-288: Scottish Storm...

@markedleader

I was supposed to be in Poland and Spain this year over thr course of coronavirus unfolding. Cancelled Poland and never booked Spain upon green light, seemed like a no brainer. So 0 sympathy for those who opted otherwise and now forced into 2 weeks quarantine.

₩ Twitter

26 Jul 2020 | 14:17



afneil (Andrew Neil)

What has transport secretary Grant Shapps done to annoy PM and D Cummings? Leaves for Spanish holiday yesterday morning, few hours later government announces 14-day quarantine for everybody returning from Spain.

₩ Twitter

26 Jul 2020 | 11:27



geoff_shenton (Dr Splenunculus 💴 💥



derekjames150 (Derek James)

No "Covid10 deaths in Spain today The LIK



alvska ()

godthealrighty Back from where I'm from, Puerto Rico, there has been a lot of promotion for people to go vacation and get "away" from the virus. This has caused a rise in cases, the tourists are spitting on Puerto Ricans, not wearing masks, and harassing them when they say something.

₩ Twitter

25 Jul 2020 | 18:28



marianaijaner (jane !)

@marianaiianer

Do not come to Puerto Rico. Do not come to the Dominican Republic. Do not come to Cuba. Stay at home. If you can pay for a vacation, you can pay for an inflatable pool.

₩ Twitter

19 Jul 2020 | 18:24



carissageee (boricua mami)

@carissageee

Y'all need to stop traveling period. Stop going to Puerto Rico cause it's a cheaper getaway when PR locals are struggling. On top of covid, they are also experiencing a drought. Hand washing and hygiene are especially important rn and they are literally rationing water.

₩ Twitter

17 Jul 2020 | 05:49



_orabora (oracita X)

1. don't travel to puerto rico during covid-19

Twitter

18 Jul 2020 | 16:23



Deoliver47 (Denise Oliver-Velez)

If you feel the urge to take a vacation, don't be selfish and bring your COVID-19 "gift" to Puerto Rico. Stay home. It has been 1029 days since Puerto Rico had full power.

₩ Twitter

16 Jul 2020 | 11:01



valventress_ (Val 🐪)

@valventress_

STOP BOOKING TRIPS TO PUERTO RICO. WE ARE BREAKING RECORDS ON COVID-19 CASES AND WE DON'T HAVE ENOUGH HOSPITAL BEDS OR RESOURCES. WE DON'T NEED TOURISTS DURING A PANDEMIC.

Twitter

14 Jul 2020 | 11:35

infrastructure to address the pandemic.

to the island.

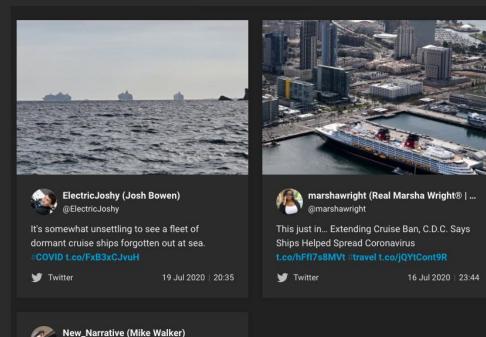
58

People online are discouraging travel to Puerto Rico (21k

posts), describing how tourism has brought Covid-19 cases

Some emphasize that Puerto Rico is experiencing a drought

and power outages and simply does not have the



People are sharing news that the US CDC is banning US cruises through September without adding any commentary. Some are sharing news stories that align cruise ships with nursing homes as the hotspots for contracting Covid-19.

@New_Narrative

₩ Twitter

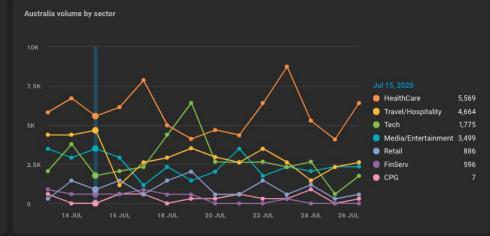
After Cruise Ships and Nursing Homes, Will

Universities Be the Next COVID-19 Tinderboxes?

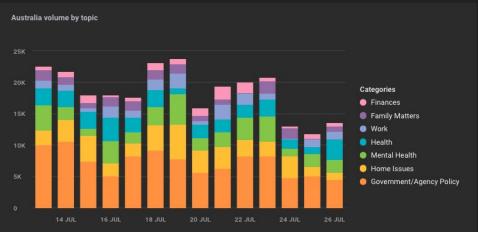


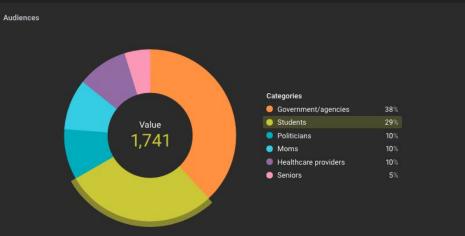


Country | Australia



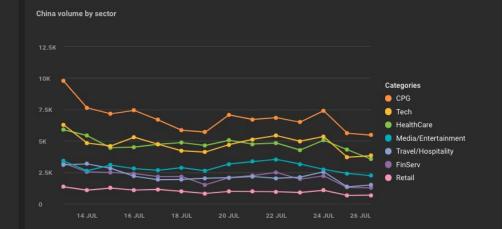
Australia



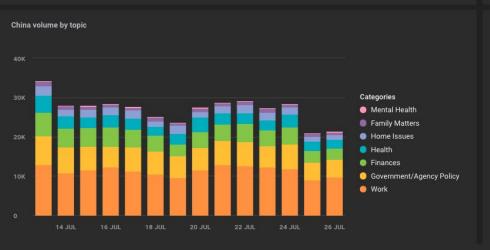


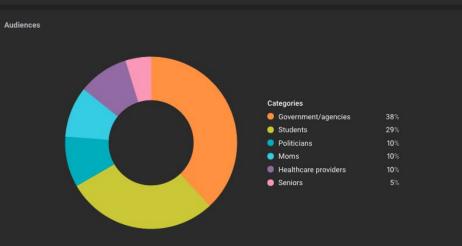
Emerging organizations in discussion		
News Corp∣	Morrison Govern- ment	News Corp
Liberal Party	Google	Big Tobacco
	Parliament	University

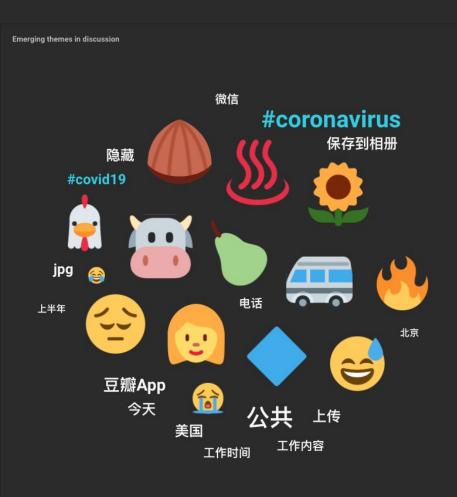
Country | China

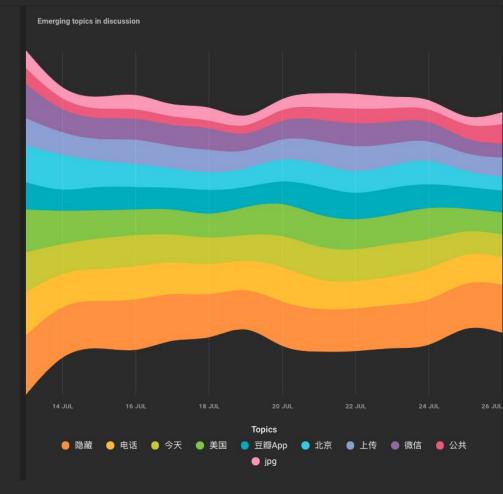


China

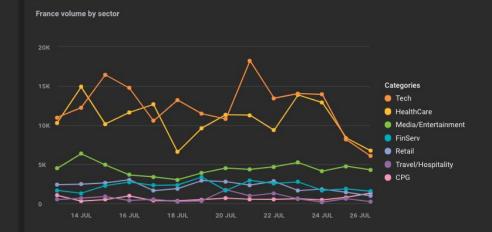




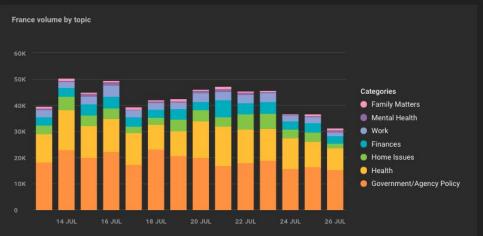


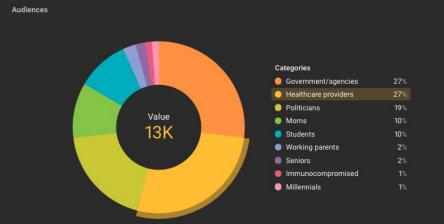


Country | France

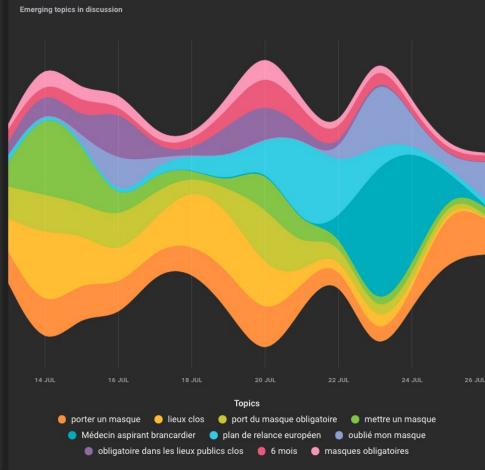


France

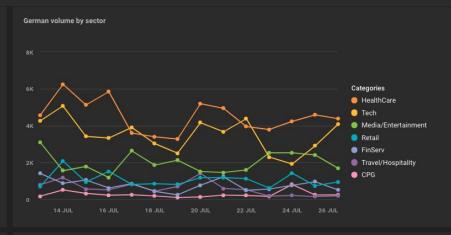


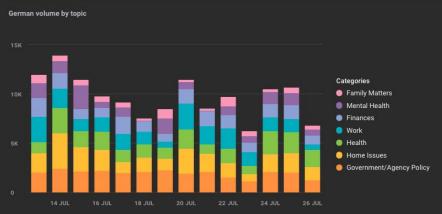


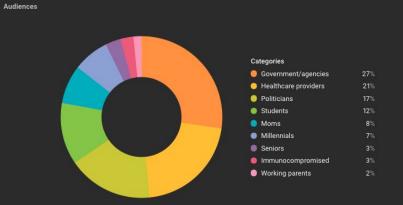




Germany

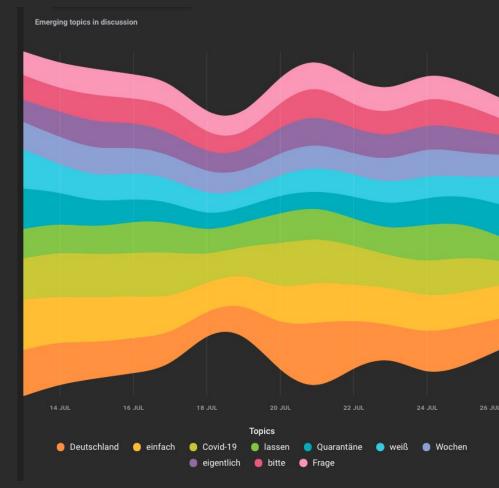






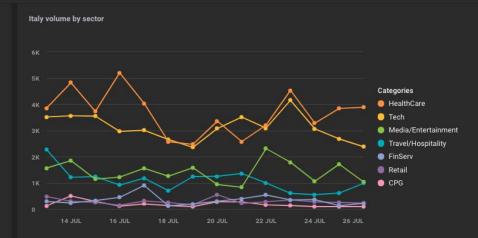
Emerging themes in discussion

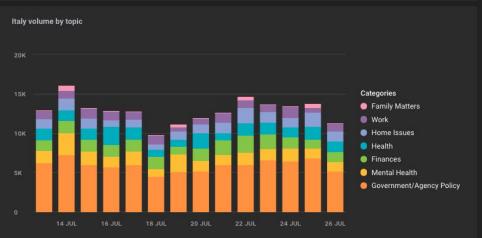
#bildungabersicher #Corona-Pandemie #coronakrise #deutschland #covidioten #ki #homeoffice 9 #covid19 #coronavirusde #podcast #covid — 19 #usa 🖸 👉 💳 👺 🎜 資 #maskenpflicht #pandemie #covid #sarscov2 #covid_19 #coronavirus

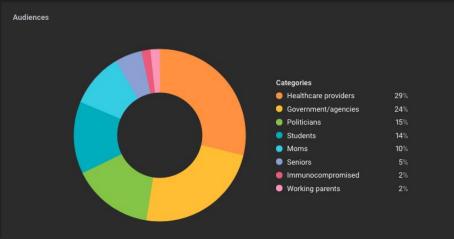


Country | Italy

Italy

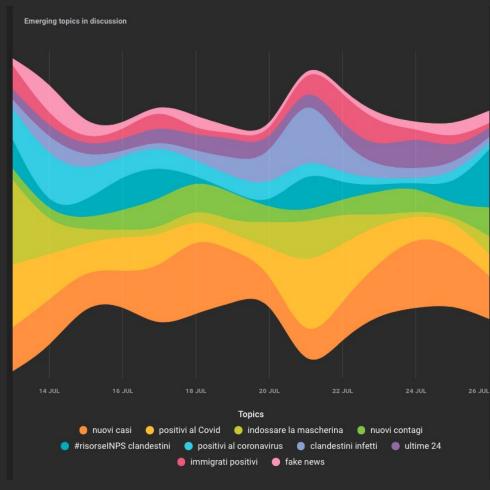




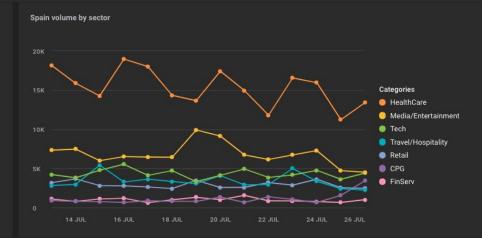


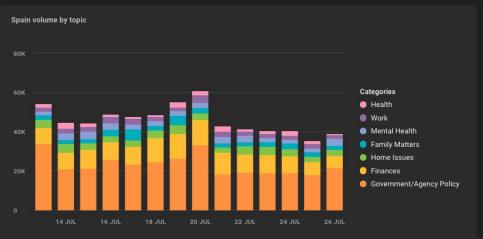
#radiosavana #coronavirus #governo #zangrillo nuovi contagi #migranti #lockdown nuovi casi #risorseinps

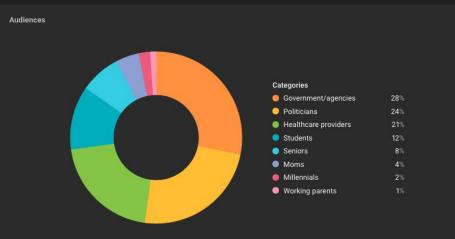
#salvini #covid19 #covid_19 #covid—19 #covid post Covid #clandestini #roma #conte #ansa positivi al covid #mascherina emergenza Covid



Spain

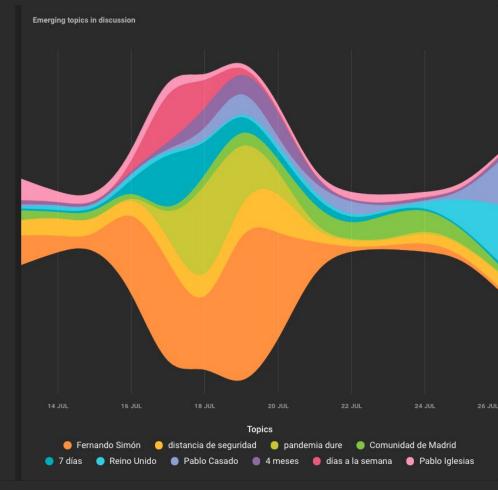




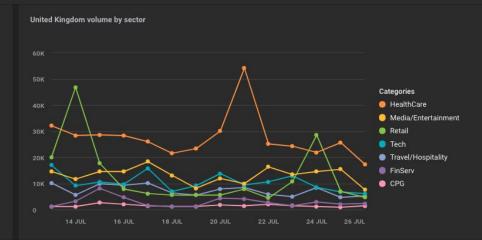


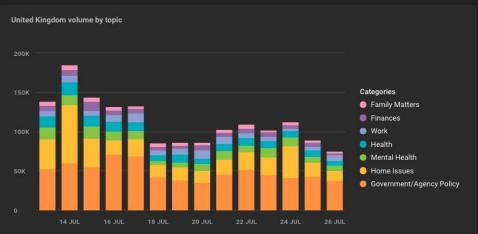
Emerging themes in discussion

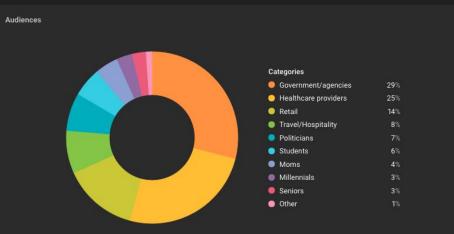




United Kingdom

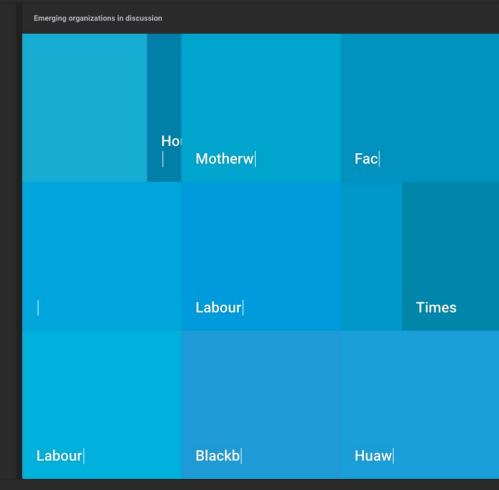






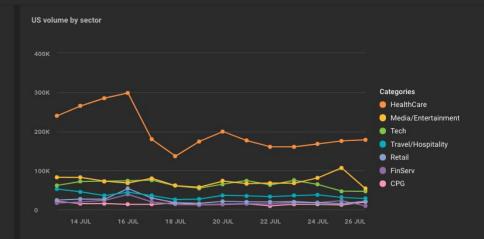
Emerging themes in discussion

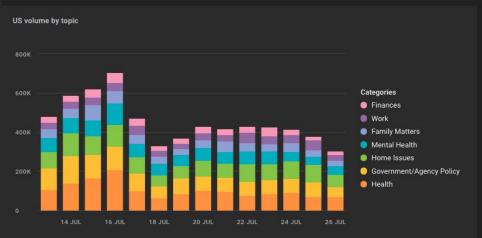
wear a face mask Matt Hancock #coronavirus #covid19 #covid **Brexit** first time **England** London • pay rise Boris Trump Cummings Johnson Wales Oxford Covid 19 #facemask **America Scotland** #lockdown #facemasks wearing a mask **Boris Johnson**

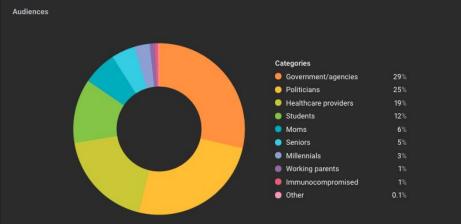


Country | United States

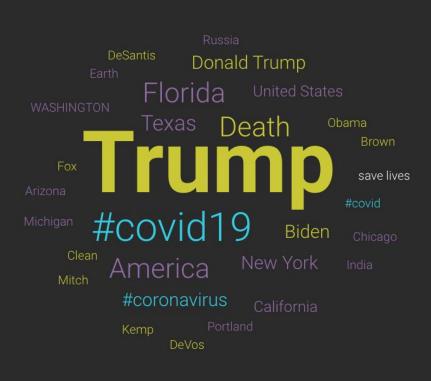
United States







Emerging organizations in discussion





Post	Total Engagement
Coronavirus hospital data will now be sent to Trump administration instead of CDC By Jim Acosta And Devan Cole - Jul 15, 2020 cnn.com	3.7M
Trump Administration Strips C.D.C. of Control of Coronavirus Data By Sheryl Gay Stolberg - Jul 14, 2020 nytimes.com	2M
CDC says U.S. could get coronavirus under control in one to two months if everyone wears a mask By Berkeley Lovelace Jr Jul 14, 2020 cnbc.com	1.9M
Coronavirus: Oxford vaccine triggers immune response By Bbc News - Jul 20, 2020 bbc.co.uk	1.8M
Coronavirus data disappeared after Trump administration shifted control from CDC By Will Feuer - Jul 16, 2020 cnbc.com	1.8M



of the pandemic on mental health.

Mental Health

Has Covid-19 made your anxiety worse? Has it brought up buried

insecurities/fears all of a sudden?

Anxiety/Depression - Covid-19 related?

Is anyone else feeling bad for being extra cautious about Covid-19?

Anyone else having panicky Covid-19 dreams?

• What's made you more mentally resilient from the time Covid-19

came?

How to overcome the feeling of being "stuck" ? [Covid-19 has

Forum members asked questions about Covid-19 transmission and the impact

People recently infected with Covid-19, how do you think you got

infected?

What is the most common setting Covid-19 is transmitted?

• Is a mask or common sense your best defence against Covid-19?

Did you get Covid-19 even though you wore a mask?

• Is it weird to ask people if they have antibodies / have had Covid-19?

Has anyone contracted Covid-19 that has kept distance, wore a mask

indoors, consciously not touched their face, sanitized often, and

Forum members also discussed the long-term health effects of the virus and the ongoing economic impact of the pandemic.

Long Term Effects

viruses?

• How do the long term complications of Covid-19 compare to other

• What's the most severe long term effect of Covid-19?

experience like, symptoms and timeline-wise?

• For those that have recovered from Covid-19: what was your

- Is the housing marketing really going to "implode" due to Covid-19?
- Does Covid-19 Prove the Stock Market Is Inefficient?
- Are prices of parts higher than they were due to Covid-19?

- Are you seeing Covid related business closures?

Now You Know

This report is designed to provide broad foundational insights. Brandwatch can customize this report to focus on your specific industries, categories, brands, sectors and more.

If you would like to share these findings with a colleague please share this form with them.

To inquire about a custom report book a meeting with our specialists.