August 12, 2020

Covid-19 Consumer Insights

Brandwatch | A new kind of intelligence

Our last free Covid-19 Consumer Insights Report will be published August 26.

Our final report will share what we've learned in the last six months and how people are feeling about what's ahead.

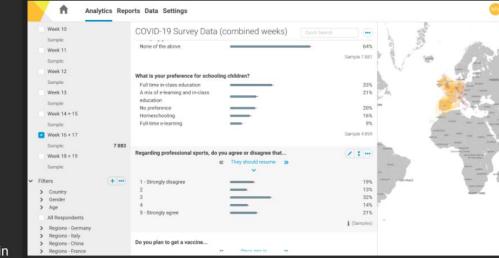
If you'd like to discuss a custom report that focuses on your specific sector, category, brands, and more, **book a meeting** with our specialists or email us at info@brandwatch.com.

Sign up to our Daily Covid-19 Data Bulletin to get interesting daily trends in consumer behavior straight to your inbox.

Want access to our survey data?

We'll provide you with a login to our Qriously survey platform, giving you hands-on access to all questions and answers from each wave of our Covid-19 survey. You can filter by week, age, gender or country (we're live in 8 markets).

Just drop us an email at info@brandwatch.com.



Our Goal

As the Covid-19 pandemic continues to evolve, there are many sources for news, statistics and health guidance. Brandwatch is in a unique position to provide data and insights about the impact on the hearts, minds and daily lives of consumers around the world. We're leveraging our best-in-class technology and people to deliver weekly reporting that looks at both online discussion and survey responses.

These reports can be customized to focus on your specific industries, categories, brands, countries, sectors, and more. Book a meeting with our specialists.

What We Analyzed

This study includes data from 8 countries (UK, US, China, Germany, Italy, Spain, France, Australia) and 6 languages. Survey data includes 1,000 interviews per country in field using programmatic sampling via mobile phones. For access to the complete set of survey questions/answers, contact info@brandwatch.com.

Social data includes ~35 million posts from Twitter, Reddit, forums, blogs, and more that appeared between July 27 and August 9. News has been excluded to better isolate consumer opinion but media engagement metrics have been included. Content is analyzed holistically and by market, topics, and sectors.

Some Of The Questions We'll Address...

- What are consumer perceptions of and reactions to Covid-19 over time?
- How has the virus impacted daily life and the way we work, learn, parent and socialize?
- What is the impact on mental health?
- What are concerns about financial futures collectively and personally?
- What is the short- and long-term impact of the pandemic on plans, events and purchases?
- What are reactions to how businesses have/have not adapted to the needs of consumers or employees?

Key insights at a glance



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Health & mental health

Across markets, 21% of survey respondents report **feeling frustrated about the outbreak**. (slide 11)

People online are expressing aggravation about wearing masks, wondering how effective they are and if there are negative long-term effects from wearing them. (slide 12)

Home & family life

People online are reacting to news that ~100,000 children in the US have tested positive for Covid-19 in a two-week time span. Many express concern and confusion that schools are reopening without proper measures in place. (slide 15)

13% of survey respondents across tracked markets said they currently feel safe going to a party. (slide 16)



Work life

Freelance jobs are trending in online discussion. Writers, photographers, designers, and developers are among the top searched freelancing jobs that unemployed workers are seeking online in the gig economy. (slide 20)



(slide 22)

Government

People are expressing fear about a second wave of the virus emerging in Europe. Some suggest that growing infection rates are a trickle down effect of the first wave, while others fear that a second wave is underway and cases will continue to rise.

Reactions to US executive orders for coronavirus economic relief has generated more than 1M social engagements. (slide 23)

Key insights at a glance





Pharma & healthcare

People are reacting negatively to news that hydroxychloroquine is not an approved drug to treat Covid-19, particularly as individuals share accounts of how the drug dramatically improved their condition. (slide 27)

Telehealth continues to be a topic of discussion, with 24% of survey respondents indicating that they feel very comfortable having a virtual medical appointment. (slide 28)

CPG

Females of all ages are sharing online that due to the need for face coverings, they don't see themselves wearing makeup anytime soon. (slide 32)

Italy's revival of "wine windows" used during the Black Death is trending online. Wine lovers everywhere are hopeful places in their area will implement this idea. (slide 33)

Media & entertainment

Athletes testing positive for Covid-19 is driving concern among fans online. (slide 38)

People online are sharing photos of cinemas reopening. Some say they're feeling emotional about being able to do something they have been missing. (slide 41)



Retail

Retailers retracting mask mandates is driving controversy online. Most consumers are advocating online for face coverings in public spaces. (slide 44)

Self-reported mask wearing is growing across tracked markets, but lowest in Australia (37%), where citizens express being unsure about their efficacy. (slide 46)

Key insights at a glance





Technology

Online discussion reflects people's interest in technology that will help travelers provide health information or adhere to quarantine guidelines while traveling. (slide 52)

Financial services

Survey respondents across tracked markets indicate contactless payments are their preferred method of purchase. (slide 56)

Social discussion reflects the opinion that a cashless society is the new normal. (slide 57)

Travel & hospitality

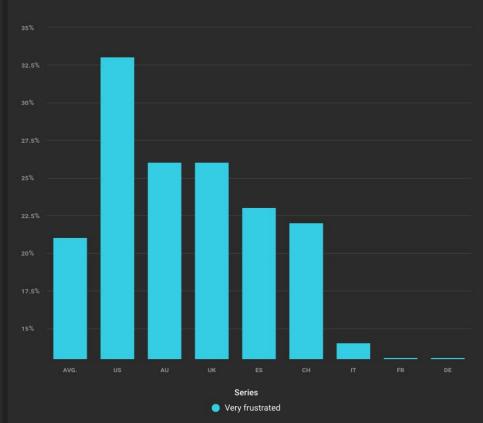
121

Respondents report feeling least comfortable traveling by plane than other travel and hospitality related options. (slide 60)

Social discussion is surfacing inconsistent policies and practices on different airlines and airports. (slide 61)

People are frustrated about wearing masks, wondering how effective they are and questioning what the negative long-term effects of wearing them might be.

Topic | Health & Mental Health



Those who are very frustrated about the coronavirus outbreak...

Survey respondents across markets say they're frustrated, particularly in regions where a resurgence of cases has occurred.

Social discussion across markets reflects aggravation about mask usage. Some are upset that people aren't wearing them, while others wonder how much protection they provide.

Online discussion in the US, UK and Spain cites worries about another lockdown, given the recent resurgence in cases.

11

Consumers online are reacting to statements from European medical experts about the effectiveness of masks in stopping the spread of the virus (more than 400k social engagements).

Others are wondering about the long-term impact of wearing masks.

Some are asking about the risk of developing Legionnaire's disease from masks, a type of pneumonia caused by bacteria. Google searches on the topic rose 5000% week-over-week.



MarkChangizi (Mark Changizi) @MarkChangizi

0/ 💥 💥 💥 💥 💥 Important 2005 – pre-COVID !! - study from the Technical University of Munich showing harmful effects of extended face mask wearing. Cardiovascular, motor, and psychological issues that frankly should be obvious to anyone.

5 Aug 2020 | 14:27



🖌 Twitter

kip96157787 (Kip Snip) @kip96157787

Sweden's Top COVID-19 Experts Comes Out Against Masks as Nation Returns to Normalcy t.co/wb9lw5tPJN via @BigLeaguePol

What will be the long-term effects for people have

to wear masks all day 🤔 will they become more

💓 Twitter

arl51 (Alan Locke)

susceptible to catching a disease 🤔

@arl51

🕑 Twitter

4 Aug 2020 | 08:21

31 Jul 2020 | 17:40



DrsuzanneH (Dr Suzanne Humphries)

"The only negative physiologic change resulting from long-term respiratory protection use was elevated CO2 levels, with CO2 increasing over time..." Obese nurses did worse. Yes CO2 increases with N95 masks! t.co/JcikU7G7e0

💓 Twitter

4 Aug 2020 | 09:34



LizSzabo (Liz Szabo)

If vaccines produce limited protection against infection, experts note, people will need to continue wearing masks and social distancing even after vaccines roll out. t.co/i3EZKi0oMO via

💓 Twitter

3 Aug 2020 | 13:43



My question is are there long term effects of having these masks on.. Are there any? China/Japan have been doing it this entire time (pre-covid), no?

People are responding to news about the upcoming flu season and recommendations from medical experts like Dr. Anthony Fauci to get a flu vaccine. Such posts generated 427k social engagements.

Across tracked markets, people are sharing concerns about research that suggests that the flu vaccine increases the risk of Covid-19 mortality. Confusion is widespread as experts debate findings and recommendations. However, organizations like the WHO and CDC affirm the importance of flu vaccination across demographics given the pandemic.



Oh mein gott. Habe gerade aus italienischen youtube quellen erfahren, dass die grippeimpfung 2019 den coronavirus schon drin hatte. So wie es aussieht sind in norditalien all diejenigen gestorben die eine impfung vorher bekommen hatten. Auch bei jungen leute!

💓 Twitter

6 Aug 2020 | 10:49

alpacamom80 (JNo ■●●人 #TRUMP20... @alpacamom80

©Steve19252294 I've had the flu shot twice&both times I got so sick with flu like symptoms, I refuse to ever get the flu vaccine & now there's no way in hell I would take the rushed COVID vaccine. That was the sickest I've ever been, which says a lot after surviving cancer & radiation.

🍠 Twitter

5 Aug 2020 | 17:41



News that **students and teachers tested positive for coronavirus during the first days of US schools reopening** generated more than 2 million posts online. People online are discussing news that ~100K children in the US tested positive for Covid-19 within a two-week time frame.

Many are expressing concern and confusion that schools are reopening without proper measures in place to protect educators and children. Some teachers say they have no choice but to return and are demanding clear safety protocols from schools and authorities.

At the same time, some institutions are promoting safety measures. One video from an Alabama high school principal encouraging students to stay safe reached nearly 6M views on YouTube over the last two weeks.





klittle197 (Peter 🐺) @klittle197

andreajordan66 Just to the store and walking/riding bikes with my son. I get invited to a party at least every other weekend. Some of them specify "no mask necessary". Keep doing what you're doing, and if you can, let people in your circles know it.

8 Aug 2020 | 11:38

Luv_N_Luk (LuvNLuk) @Luv_N_Luk

💓 Twitter

Mocraig13 I thin that, I think #COVIDIOTS caring for my elderly mother in her community. No one wears masks, there was a party at someone's house - ages 20 - 80 no masks no distance. Wearing a mask to walk dog around the block and I'm the oddity. #TrumpVirusDeathToll160K

hellraizerrr (venus as a gorl)

when im in a setting with more than 5 people

idk how y'all can feel ok about going to parties and shit with this many people, i literally get anxious

💓 Twitter

Dhellraizerrr

8 Aug 2020 | 07:18



gogo_oflife (gogeta)

I just saw the most reckless party last night. No mask in sight, they had praise and worship and then brought out strippers. t.co/fALbhFpA6m

划 Twitter

8 Aug 2020 | 11:36



velvetgh0st (gabriella 材) @velvetgh0st

i have a question we are still supposed to be social distancing from people not in our 'bubble', arent we? because the amount of people i'm seeing having parties/gatherings with friends on insta and not distancing.. in the slightest.. is confusing me

🔰 Twitter

1 Aug 2020 | 18:37



DrEricDing (Eric Feigl-Ding)

WELP-not good. 17 residents and 1 Fellow at University of Florida Health test positive for Covid-19 after a private house party. 🔁 Moratoriuum on house parties for a while? Including you HCW-we need you. #COVID19 t.co/zASHskBUmy

Mr. Turitter

20 1.1 2020 00.12

People online are talking about parties and social gatherings (~100K posts). Among survey respondents across tracked markets, only 13% say they currently feel safe going to a party.

In social discussion, many say they've been invited to gatherings where attendees aren't wearing masks or practicing social distancing. Some are expressing frustration, saying they feel like the "odd one out" by following safety measures during a pandemic.

Most people online are encouraging everyone to practice safety measures and to avoid large gatherings.

Globally, protests and demonstrations are generating online conversation (~160K posts).

Berlin's protest against Covid-19 restrictions generated conversation, as did protests from educators in countries such as the US. **Many are upset about protesters ignoring safety protocols during marches**.

People online are criticizing both protestors and the protests. Some highlight a presumed contradiction of teachers gathering en masse to protest returning to schools due to concern about infection risk.

OnceVirginian (Once A Proud Virginian) @OnceVirginian

@rweingarten @ @ @ @ they care so much that they can riot and protest in big crowds but don't want to social distance in schools.. the unions needs to be abolished.. and they need to stop teaching our kids thier views.. period

7 Aug 2020 | 13:00

划 Twitter



... I can't believe these are the people teaching America's future leaders. Scary..... I'll say this again....HOME SCHOOL! Coffins in tow, NYC teachers fearing for their health and safety gather in large group to protest being expected to do their jobs t.co/88GV0z48SK

🔰 Twitter

6 Aug 2020 | 00:36



Topic | Home & Family

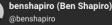
As many countries undergo continuous lockdowns, people online are discussing adverse consequences (107K posts).

Many comment about the downsides of lockdown, such as the negative impact on mental health, and increased suicide rates. People continue to reference Sweden as an example of a country addressing Covid-19 without locking down, triggering skepticism toward measures in place elsewhere.

A tweet suggesting "endless lockdown is not an option" went viral with 12K retweets & 43K likes. Some are saying people should be able to go back to work and study, as they are reaching a breaking point with lockdown.







responsible policy options is a lie.

Endless lockdown is not an option. Endless unemployment payments are not an option. Leaving children school-less for a year is not an

option. And pretending that these things represent

Twitter • 3 Aug 2020 | 16:15

Reach 4M



roccogalatilaw (Rocco Galati) @roccogalatilaw

Suicides caused by lockdown exceed deaths purportedly caused by Covid-19 revealed in Australian study (where, by the way, they have militarized, apartheid-style laws and curfews, soon to be exported worldwide if the gang of criminals have their way), t.co/PK0pDBe13b

💓 Twitter • 8 Aug 2020 | 17:02

Reach 316K





Topic | Work

Online discussion among freelancers and contractors is on an upward trend.



💓 Twitter

so this is a long shot but i'm looking to do more freelance graphic design work on the side, so if anyone needs any logos or whatever for reasonable prices hmu (illustrations, t shirt requests etc.) 岁

trading_withtim (Tim Steiner 🤮 📈)

work? Plenty of side-hustles to try Flip products on eBay Selling online courses Freelance your

services on fiverr Have a consultant company go on Facebook or craigslist and look at the "FREE"

Have you lost your job recently and looking for

@trading_withtim

items grab those and resell them!

8 Aug 2020 | 14:55

6 Aug 2020 | 15:42



fairyliveshow I'm a finance dude, currently unemployed and a freelance photographer.

划 Twitter

7 Aug 2020 | 19:04



This is my story! Being laid off was the best thing that happened to me. 😂 🥶 #freelance entrepreneur #bookeditor#

💓 Twitter

6 Aug 2020 | 14:46



fettwalp (efettwalp)

tristawinnie Thanks. I panicked when I got my layoff notice weeks ago and got offered (and took) too much freelance work for the time being, so I need to work through that first. Later this year, however, that may be helpful!

划 Twitter

27 Jul 2020 | 19:53

Many newly unemployed workers are turning to freelance websites to find jobs. Searches for freelance jobs such as "freelance digital marketing specialist" increased 1200% last week.

Writers, photographers, designers, and developers are among the mostsearched freelance jobs that unemployed workers are seeking online. People are leveraging platforms such as Twitter to search for, or to post about seeking, freelance opportunities.



🐨 Twitter

NewsyNick (Nick Turner) @NewsyNick

The newly unemployed are heading to freelancer websites to find jobs, and all that extra supply is making average pay go down. "More and more workers will be flooding the market and willing to

20

People are reacting to news about a potential **second wave of the pandemic in Europe, and the economic relief efforts in the US**. 10 Unmute

News of a second wave of Covid-19 infections in Europe has generated ~175K social engagements to date.

People are discussing case increases in countries such as Spain, and are reacting to additional restrictions in some markets, such as limiting numbers in bars. Many are critical that restrictions were loosened too soon.

Such news is prompting speculation about whether increased infections are a continuation of the first viral wave, or are evidence of a second wave.



💓 Twitter

ryansather (Ryan Sather) @ryansather

NickLaparra (I guess those countries that were plummeting...aren't plummeting) France...terrible spike: t.co/0Pi5qzr2Mr Australia...terrible spike: t.co/y5mghPOvyM Spain...terrible spike: t.co/6GamQDVuVM UK...terrible spike: t.co/bG81PFZab6

7 Aug 2020 | 16:23





Me hace gracia que como protesta, hagan lo que se quiere que hagan por razones sanitarias.

🕑 Twitter

7 Aug 2020 | 10:30



Es triste tener que reconocer que si estuviera en vigor el estado de alarma y hubiera un mando único (como en Francia, p.ej.), la pandemia estaría

Topic | Government

Yahoo Finance is live now! Info +10.69 DOW RALLIES AS STIMULUS TALKS M) Unmute 100! ROUND ROLL ON IN D.C.

With a resurgence in cases in multiple US states, many people online are expressing concern about the end of economic relief funding.

Reaction to US executive orders for Covid-19 relief have generated more than ~1M social engagements to date. People are searching for information about when the extra \$400 in US weekly unemployment relief will start.

Online responses to this news vary from support of President Trump's attempts to push through pandemic financial assistance for Americans, to criticism that the effort is a re-election tactic.



Absolutely true! 👹 EVERYTHING Trump does is for HIMSELF! 🐱 🗙 📥 🛫 Even this last-ditch effort to issue Executive Orders for Covid-19 relief is just a DESPERATE move to get Re-elected! 😣 He doesn't give a sh*t about USI 🤐 I'm eating Veggie Pizza & getting it on my phone! 🍪 😂 🤣

8 Aug 2020 | 23:44



Really great political move with the executive orders on covid relief. Probably technically doesn't have the power to do such an order, but forcing the TheDemocrats to choose between being seen as stopping aid and again attacking the president is too good. Great move #MAGA #KAG

🐨 Twitter

8 Aug 2020 | 23:33



💓 Twitter





SaraCarterDC (Sara A. Carter)



9 Aug 2020 | 15:40

💋 Unmute

Reactions to news that New Zealand has reached the milestone of ~100 days with no community spread of Covid-19 has generated ~3M social engagements to date.

Searches for "how did New Zealand become Covid free" is up 1000% week over week, with online discussion attributing success to the country's quick response and implementation of strict lockdown policies grounded in science.



mmpadellan (BrooklynDad_Defiant!) രുന്നpadellan

FUN FACT: New Zealand has gone 100 days without any new cases of COVID-19. That's what happens when you have a smart, strong, capable Woman in charge who listens to the science

💓 Twitter



The number of deaths from COVID-19 per 100,000



New Zealand has gone 100 days without community transmission of COVID-19 - here's how they did it t.co/pMZbRnRNgV

💓 Twitter

9 Aug 2020 | 13:17



NZ is a world leader, once again! "From the first known case imported into New Zealand on

People are talking about universal basic income (UBI), a guaranteed, recurring payment to every member of society, sized to meet basic needs. The topic has generated ~170K social engagements to date, emerging in conversation as people discuss the end of coronavirus economic relief payments in the US and the continued need for additional income as many have lost jobs and are struggling to pay bills.

People online are asking if it's possible to implement, pointing out how UBI would offset some of the hardships of the pandemic. Online searches for UBI are highest in the UK, New Zealand, Canada, Ireland and the US.



划 Twitter

AndrewYang (Andrew Yang 🧢 🚚) AndrewYang

In the first poll we ran in Iowa only 17% supported Universal Basic Income. Our last poll in January had it all the way up to 61%. I wonder what it is now.

9 Aug 2020 | 18:29



JoelleKhalife (Joelle Braithwaite) JoelleKhalife

Keir_Starmer Would we ever realistically be able



Really pleased to see that Universal Basic Income will be discussed at Lib Dem Autumn Conference. As liberals, we need to fix the broken welfare system and free people from economic insecurity. A UBI is the best way forward. t.co/LucKHG2pM3

🕑 Twitter

7 Aug 2020 | 17:36



Online discussion about hydroxychloroquine is resurfacing due to reported testimonials that the drug is an effective Covid-19 treatment, although no longer approved for this use in the US (1.5M social engagements to date).

Sector | Healthcare



marklevinshow (Mark R. Levin) @marklevinshow

You have to wonder how many people would be alive today but for the the media, Big Tech, and bureaucrats like Fauci politicizing this drug. Truly outrageous. t.co/j3RqJISb1F

y Twitter • 8 Aug 2020 | 17:41

Retweets 7,380

JamesTodaroMD (James Todaro, MD) @JamesTodaroMD

The WHO and NIH received billions of dollars to fight COVID-19, yet can't find the resources to conduct a single trial on early treatment with hydroxychloroquine. Instead all we got is flip-flopping recommendations on homemade masks.

💓 Twitter • 6 Aug 2020 | 16:50

Retweets 4,700



mitchellvii (Bill Mitchell) @mitchellvii

arenggonsalves (Greng Gonsalves)

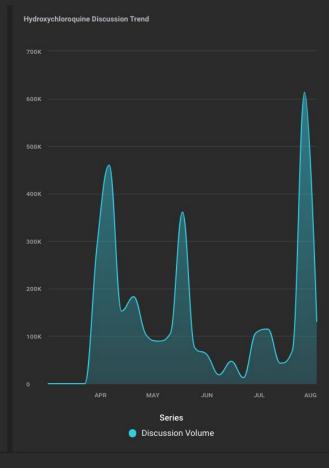
Ever watched a drug commercial on TV? Every drug has side-effects. Vaccines have side effects. The Flu Vaccine has made many sick and worse. The Covid-19 vaccine will have side effects. But ONLY #Hydroxychloroquine should be banned for "having side effects?"

💓 Twitter • 29 Jul 2020 | 13:10

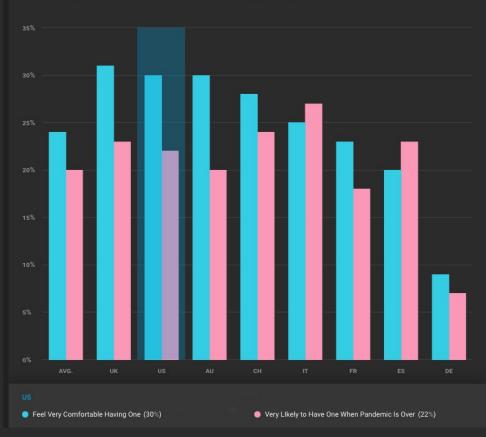
Retweets 673

In a resurgence of discussion, many are negatively reacting to news that hydroxychloroquine is no longer an approved drug for the treatment of Covid-19.

People are saying that treatment decisions should be made between a doctor and patient. Others are expressing frustration at the perceived lack of research about the drug for this use case, and are commenting that many other drugs have similar side effects.



Sector | Healthcare



Survey question | In terms of virtual/ remote doctors appointments, do you/ would you...

Telehealth continues to generate online conversation during the pandemic (34K posts); people are talking about the importance of routine wellness visits and the desire to maintain personal safety.

Approximately 25% of survey respondents across tracked markets feel comfortable meeting with doctors virtually.

However, most respond that they'd be less likely to meet virtually when the pandemic is over.



@emilie_anne

emilie_anne (Mitzi 🛧 🛧 🖹 🎙 🦓 🎆

CDC director admits hospitals have monetary

'incentive' to inflate coronavirus death count! Does



ShirtlessPundit (Shirtless Pundit **#**) @ShirtlessPundit

The CDC has finally acknowledged that hospitals have a monetary incentive to overcount coronavirus deaths Now of course, after we have been called conspiracy theorists for raising objection to this the last several months t.co/aDL6KJ7fZp

4 Aug 2020 | 00:19

MrBill_Runner (Mr Bill) @MrBill_Runner

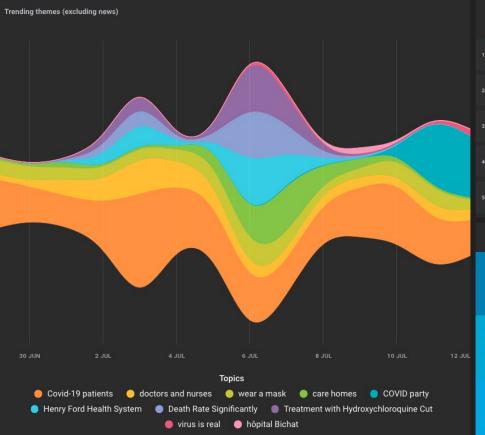
CDC director acknowledges hospitals have a monetary incentive to overcount coronavirus deaths t.co/4LrRO2QhVk

2 Aug 2020 | 11:56

People online are sharing stories about a US CDC statement that claims hospitals have a monetary incentive to overcount Covid-19 deaths (795K social engagements to date).

Some people are saying that the CDC statement simply confirms what many have been speculating over the past few weeks regarding news of inaccurate mortality figures, particularly in the UK and US.

Sector | Healthcare



Top sites globally							
				VOLUME	CHANGE		
	twitter.com		7	9.87M			
	reddit.com			4.08M			
	tumblr.com			1.82M			
	instagram.com			1.15M			
	4channel.org		11	18.55K			
Emerging organizations in discussion							
Bi	ig Pharma	UnitedHealth Group	Juillet				

Big Pharma	UnitedHealth Group	Juillet
Dr.Kamakshi Memo- rial H	Quaker Oats Packs	
VA Hospital	UnitedHealth Group	Congress

Personal care continues to generate discussion (20k posts this week). **Females** of all ages are saying online that due to the need for face coverings, they don't see themselves wearing makeup anytime soon.



Many women online say they're now more comfortable without makeup than pre-pandemic. Some are joking that their standards for going out in public have dropped to include just clothes and masks.

People are discussing Fenty Skin's new eco-friendly products and are excited about the refillable packaging. **Consumers say they admire the brand's ethics and the conscious effort to reducing waste.**



LonelyGeekess (Lonely Geekess 🗮) @LonelyGeekess

CatKyre kaylamariah I rarely wear makeup these days with the whole pandemic thing. I did this last Friday... then rubbed my eyes not remembering I was wearing eye makeup D:

9 Aug 2020 | 17:35

💓 Twitter

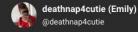




My standards for appearing in public have fallen so much during this pandemic. I used to barely walk to CVS a block away without makeup. Now it's like, pants, shirt, mask? Check. Perfect, I'm ready for prime time.

🍠 Twitter

8 Aug 2020 | 01:06



sonsmasexplore (Kate & Bryan) @sonsmasexplore

@DameCCB

💓 Twitter

🕑 Twitter

In Florence 💴 shop owners are using 17th century wine windows. Awesome way to social distance and still get your drinks 🝷 🍹 р Repost. . . osteriadellebrache_firenze @ Firenze, Italv t.co/X3MIE6PkIU

DameCCB (Cristy Coors Beasley)

We need more wine windows around here!

idrobnson (Jill Robinson)

Wine windows during the pandemic...that'll work

9 Aug 2020 | 23:23

9 Aug 2020 | 06:05

8 Aug 2020 | 23:04





EvanKent13 (Evan Kent) @EvanKent13

Wine windows were used during the pandemics in Italy during the 17th century. They've made a return. I want wine windows in Charlotte.

💓 Twitter

9 Aug 2020 | 22:51



MuseMan82 Funny thing is Oskar Blues is a Colorado brewery and I'm just wondering how the hell they make this. But after a search it's not made of mustard at all. It's just a wheat beer to compliment nicely with a mustard flavor.

Alcohol continues to surface in Covid-19 conversation (65K posts). People online are discussing Italy's revival of "wine windows," originally used hundreds of years ago during a plague. Wine lovers say this is a great way to practice physical distancing while still going out for drinks, and suggest that local bars and restaurants should adopt the idea.

Consumers online are also discussing the new Oskar Blues Mustard Beer, in celebration of US National Mustard Day. People are intrigued about how mustard flavor and beer can complement one another, while others are skeptical and say they won't be trying it.



7 😁

🕑 Twitter

nmcrawford (Nathan Crawford) nmerawford

Didrobnson

🕑 Twitter

leelee_bennett (LeeBennett) leelee bennett

AlongsideWild @zookeeperiake | love Impossible burger but it's not easy to find where I live, so I order it. \$15 a pound is so much though, esp. for it being made from soybeans. They say the price should lower in the future, hopefully it's sooner than later! If you like chicken, Quorn nuggets are A+

8 Aug 2020 | 20:49



cheryldesgrange (Cheryl Desgrange)

acheryldesgrange

alant based physician Dr. Mills what

HatCassaVana (@ HI Mass Vaan S ACA

People online are discussing the link between obesity and negative Covid-19 outcomes, sharing a study about a plant-based diet to prevent obesity (2.4k posts). Consumers are also talking about plant-based diets' positive impact on immune health and chronic conditions such as diabetes.

Among brands, Impossible Foods is frequently mentioned due to the Impossible Burger debut at Walmart locations. Searches for "Impossible Burger" increased by 140% last week worldwide. Some consumers say they're hopeful prices will become more affordable as availability expands.

plant-based food system plant-based diets weight loss coronavirus pandemic #covid19 #healthplant-based meat #plantbased #smeul meatless burgers #covid_19 protein shakes rocery sales COVID-19 pandemic plant-based protein protein powder ice cream #costofapandemic #atsocialmedia #pandemic



People are talking about comfort food (11K posts), sharing stories about ice cream and sugary snacks. Many mention brands such as Ben & Jerry's, as well as plant-based ice cream brands like Chloe's Pops and Hakuna Banana. People are praising the real ice cream taste of non-dairy options.

Papa John's was mentioned in online pizza discussion due to its new Shaq-a-Roni, designed by basketball legend Shaquille O'Neal. Proceeds of purchases will help support Covid-19 relief and the fight against racial injustice. Consumers are excited to rally behind a product and brand that supports causes they care about in an innovative way.





This plans becard in average charded burginhes be

robtrev22 (Robert Treviño (@ 🏠)) @robtrev22

Papa John's has a Shaq-a-roni pizza now? I guess someone finally outpizza'd the Hut.

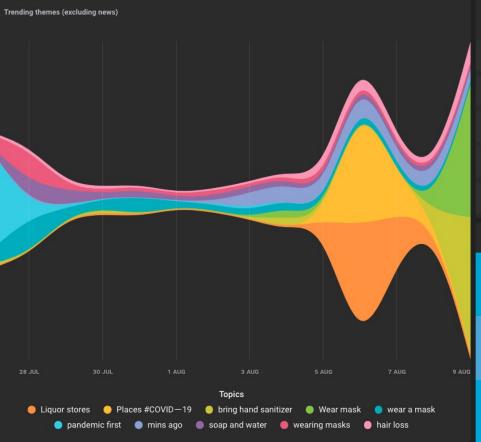
💓 Twitter

9 Aug 2020 | 01:22



CelesteeLopez Chloe's oatmilk pops! I found them at Sam's. I got the sea salt caramel flavor and they're bomb af 📷

Sector | CPG



Top sites globally					
		VOLUME	CHANGE		
	twitter.com	239.93K			
	tumblr.com	41.85K			
	reddit.com	27.28K			
	baidu.com	24.49K			
	instagram.com	17.13K			

Emerging organizations in discussion

European Union	Instagram	Costco
Instagram	Health Ministr	Brewers
European Union	Bureau	Google

Professional athletes testing positive for Covid-19 is driving concern among fans online (207K posts).

Fans are saying they are simultaneously apprehensive about the prospect of live sporting events, while also missing the experience of attending games. In the US, fans are expressing concern about season shutdowns of the MLB and NFL given that many players and staff have tested positive for Covid-19.

Meanwhile, the NBA using Microsoft Teams to virtually seat fans courtside is driving engagement online. In combination with all players testing negative for Covid-19, fans are gaining confidence that the basketball season can move forward, even if the experience is different than before the pandemic.

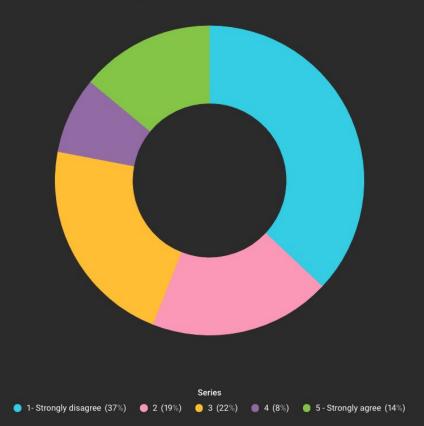




Echoing social discussion, the majority (56%) of survey respondents across tracked markets don't think that crowds of fans should currently be allowed to watch professional sporting events in person.

Those opinions are strongest in Italy & Spain, where 65% of respondents are against crowds gathering for sporting events.

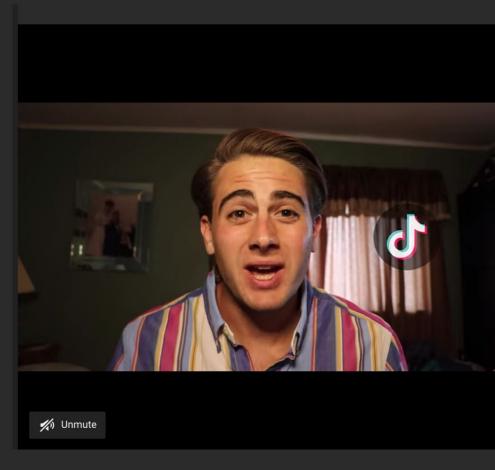
Question | Should crowds be allowed to attend professional sporting events?



People continue to discuss TikTok (135K posts) and headlines about its potential ban in the US, the launch of Instagram Reels, and Microsoft's acquisition plan.

Instagram Reels is a topic of polarized discussion: many experienced TikTok users say it's an inferior substitute for TikTok. Many, however, indicate they're willing to switch if TikTok is banned.

Many online are sharing news about a potential Microsoft acquisition of TikTok. Most are expecting a positive outcome, saying the acquisition could prevent a potential ban by solving political and data privacy issues.



ciball_london (Chris John Ball) ociball london

Sat in a cinema at wood green, London cineworld first time since lockdown. For a cinema goer as regular as I, this is somewhat of an emotional experience. God I've missed the big screen.

8 Aug 2020 | 15:40



Cries in U.S. pandemic ARMY I was hoping this would be an online options, and I'm still 🔞 for it. No way I'm stepping into a movie theater for the rest of this year, even if any finally open near me.

💓 Twitter

6 Aug 2020 | 22:13





Chiswick_House (Chiswick House) @Chiswick House

The Luna Cinema is coming to Chiswick in just 11 days! This year in the Walled Garden to allow for more space for social distancing measures. We're so excited for 3 spectacular nights of cinema, safely under the stars 🚖 📸 @TheLunaCinema t.co/zWxiRuoAJ1

People online are talking about cinemas starting to reopen with new safety measures in place (43K posts).

Some people are reacting emotionally to photos being shared about cinemas opening, saying they have been missing the movie-going experience.

The release of Tenet internationally, ahead of its US debut, is exciting many fans online. Meanwhile, people in countries under lockdown are sharing frustration that going to theaters does not appear to be on the horizon.



💓 Twitter

ChrisHewitt (Chris Hewitt) @ChrisHewitt

Walked past a socially distanced Luna Cinema outdoor screening of Dirty Dancing happening tonight in Greenwich. Covid-19 was never going to stop this from happening. After all, nobody puts Baby in the corona. t.co/4APs2o8qkz



Trenton06si1 (Trenton Boyd) @Trenton06si1

Scarypoolparty - Lollapalooza 2020 Performance t.co/MbY9b89CX6 via @YouTube cant wait to see you in concert again brother @scarypoolparty !!

💓 Twitter

8 Aug 2020 | 15:25

5 Aug 2020 | 10:33

throwbackagb (Throwback not Ariana) @throwbackagb

The Lollapalooza recap was uploaded to Ariana's YouTube Channel 1 year ago today (7th August 2019) t.co/iJk3i9U4dt

💓 Twitter

7 Aug 2020 | 22:43



lilybree_ (a spike lee joint.) ລlilvbree

virtual Fresno Fair just ain't gon hit. they should just pack it up and save it for later 🌾

🐨 Twitter

Twitter

3 Aug 2020 | 22:44

People are talking about virtual events and festivals (19K posts). Lollapalooza's four-night broadcast on YouTube generated discussion. Many fans are posting their favorite performances of artists on Twitter.

People are also discussing the Big Fresno Fair virtual and drive-thru events, held in place of a traditional fair. Although fans are enjoying streaming music events on YouTube, many say a virtual fair misses the point of an event. The general sentiment is that these events should not be held in any form until the pandemic is over.



💓 Twitter

ScottKennedyNZ (Scott Kennedy) @ScottKennedyNZ

Loving that lollapalooza have put heaps of shows onto YouTube - tonight was classic arcadefire from 2010 turned WAY UP - what a band. LOVE them.

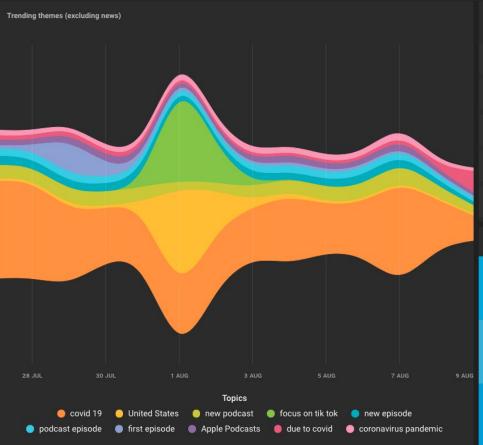
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543ges 543ges 543ges 543ges 543ges 643ges 643ges 543ges 745ges 745ges 745ges 745ges 745ges 745ges 745ges 745ges 745ges 745ges 743ges 74	Reput last (Lighter and Peng Annel Annue Unions III - Pin Tha Jawais III - Marane Unions III - Pin Tha Jawais III - Pin Conel Bargari - Unions - Natagain - Angel Sangari - Sangari - Sangari - Sangari Barakatawan Barakatawa	5-25pm 5-25pm 5-35pm 6-15pm 6-25pm 6-25pm 6-25pm 7-25pm 7-25pm 8-25pm 8-25pm 8-25pm 9-25pm 9-25pm 9-25pm 9-25pm	Not have - 440 Mary - Mary have 100 Mary - Mary - Mary - 100 Mary - Mary - Mary - Mary - National And	5.08pm 5.25pm 5-35pm	Excyclem 1: Use loaking Intern 1947 Intern 1947 Intern 1947 Intern 1947 Intern 1947 Intern 1947 Intern 1947 Intern 1947 Internet Inte
	Browning and Language & Friends	11-5000		1235am	Simplex Carbol



how does a virtual fair even work? fresno fair, that defeats the whole purpose. byee

29 Jul 2020 | 19:28

Sector | Media & Entertainment



Тор	sites globally		
		VOLUME	CHANGE
	twitter.com	1.84M	1% لا
	tumblr.com	273.79K	
	reddit.com	193.27K	
	instagram.com	93.18K	
	4channel.org	20.17K	

Emerging organizations in discussion

Apple	ABC Ne	Europa Lea
	YouTube	Mancheste
Europa Le	Steelers	C

Retailers retracting mask mandates is triggering controversy in online discussion (66K posts).

1) Unmute

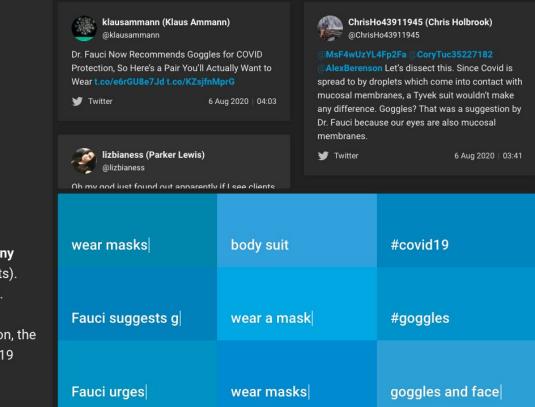
Within retail discussion about masks, people online are sharing headlines about big chain retailers allowing maskless shoppers to remain in-store to prevent confrontations between customers and employees. In contrast, most people online are continuing to advocate for mandatory face coverings in shops and supermarkets.

Many are calling for fines for those who don't wear masks in public places, citing evidence and research about the effectiveness of face coverings in stopping the spread of infection. If you left home in the last week ... wear a mask? Series Worn a mask What do you consider...to visit a shop? Series Masks required in-store

Survey responses about mask wearing correlate with opinions expressed in social discussion: nearly two-thirds of survey respondents say they've worn a mask when they've left home recently. Self-stated mask wearing is highest in the UK and the US (77%) and lowest in Australia (37%), where citizens express being unsure about mask effectiveness.

More than half of respondents take mask requirements into consideration when deciding to visit a shop. This is most important to French respondents (74%) and least important to Australian shoppers (24%).

46



People are discussing buying goggles or eye shields after Dr. Anthony Fauci suggested they help prevent the spread of Covid-19 (43K posts). Searches for "safety goggles for Covid" increased by 190% last week.

Although some people say they are opposed to wearing eye protection, the majority indicate they're willing to wear it. People are sharing "Covid-19 attire" photos featuring both masks and goggles.

EddieTrunk (Eddie Trunk) @EddieTrunk

ALL department stores should be closed Thanksgiving day! Not just because of a pandemic. Curb your greed for a day and allow your employees to actually enjoy a family holiday ! As someone who worked retail for years ridiculous policy.

1 Aug 2020 | 05:48



🕑 Twitter

💓 Twitter

MELODICthunder (Maxine Shaw) @MELODICthunder

Brick & mortar stores already issuing cancellations for Black Friday. Streets been done. COVID still in the lead. When will we ever be free?

27 Jul 2020 | 19:55



cyndeeic (Cynthia)

Black Friday during a pandemic? I hope ALL retail stores close on Thanksgiving Day.

🐨 Twitter

27 Jul 2020 | 16:28



albertfong98 (Albert Fong) @albertfong98

Not that our culture is going back to being less materialistic, but Dick's Sporting Goods, Walmart, Target going back to closing stores and observing Thanksgiving as a holiday is a good start

💓 Twitter

28 Jul 2020 | 00:15



Closing on Thanksgiving because of COVID is a joke. Dont get me wrong I do not go shopping on Thanksgiving anyways but all the Black Friday shoppers will now just shop on Black Friday instead of the day before.

划 Twitter

27 Jul 2020 | 19:17

Consumers are reacting online to news about big chain retailers in the US planning to close on Thanksgiving due to Covid-19 (28K posts).

Many are saying this is a necessary step to stop the spread of the virus while also allowing retail employees to enjoy the holiday. Some are sarcastically commenting that it took a pandemic for stores to finally let retail employees spend the holiday at home.

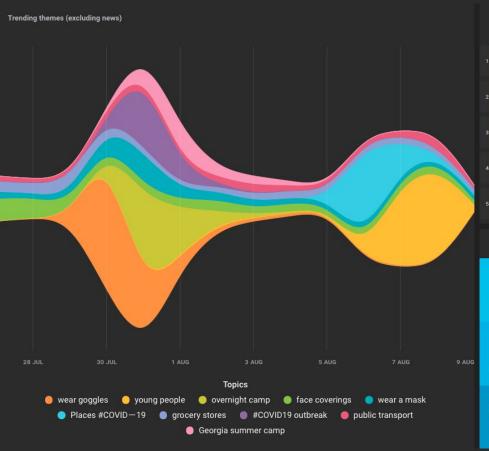
Some say that Black Friday shopping should be restricted to prevent shoppers from flooding stores.

が Unmute

The launch of KFC Crocs, topped with chicken-scented drumstick charms, is prompting polarized discussion (1.5K posts). Searches for "KFC fried chicken crocs" increased by 160% last week.

Crocs fans say they want to buy the product because they like the unique collaboration. Some are sharing YouTube reviews videos focusing on the chicken scent.

Sector | Retail



Top sites globally

	VOLUME	CHANGE
twitter.com	526.9K	
tumblr.com	64.79K	
reddit.com	54.82K	
instagram.com	23.42K	
forocoches.com	6,129	

Emerging organizations in discussion

Apple	Lincoln	Customers
Home Depot	Cowboys	National Institute of Allergy
Centers for Disease Control and Preventi	National Institute of Allergy	Kroger

Technology that will help travelers to provide health information or adhere to quarantine guidelines is generating discussion.

Info

visit our website (i) Munmute ssident & CEO, hi+card app

People are reacting to stories about health passports, generating 25K social engagements.

People are suggesting that a health passport using blockchain technology to transmit encrypted Covid-19 testing records would allow travelers to avoid quarantine. Some people speculate that use of this technology could allow sports and entertainment venues to reopen sooner.



AlAmadi1 (Adel Al Ammadi) @AlAmadi1

This COVID-19 health passport app could help revive travel and events t.co/IYNEgNHo6s via

8 Aug 2020 | 19:04



rob_miller12345 (Robert Miller #KBF)

"A British company is rolling out the COVI-PASS in 15 countries; a "digital health passport" that will contain your COVID-19 test history and other information. The passport's objective is "to safely return to work" and resume "social interactions." t.co/sgm2VmjWzD

💓 Twitter

6 Aug 2020 | 15:06



🕑 Twitter

AlokRoy61303801 (Alok Roy) Alok Dov61202801

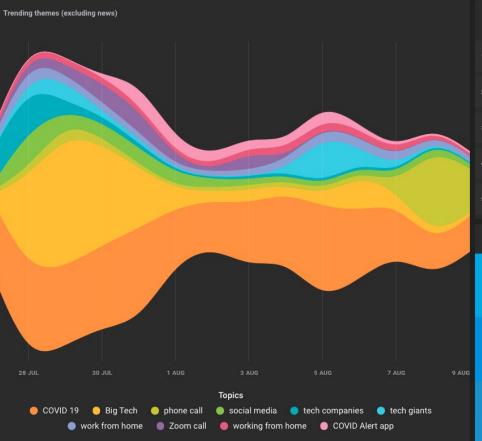
People are sharing stories about a wearable electronic device that monitors travelers entering countries (10K social engagements to date).

The technology employs a wrist band connected to a phone app that records whether travelers adhere to quarantine guidelines after entering a country or territory. The device is being used in Singapore, Hong Kong and South Korea.





Sector | Technology



Тор	sites globally		
		VOLUME	CHANGE
	twitter.com	2.11M	
	reddit.com	256.91K	
	tumblr.com	211.28K	
	instagram.com	33.02K	
	4channel.org	32.5K	

Emerging organizations in discussion

WFH Crypto Curren- cies Democracy Branchless Ba	WFH Crypto Curren- cies Democracy Branchless Ba	I.
Elec	Elec	Netflix
Electric V	YouTube	Donut

People are discussing a cashless society, sharing examples of how little they use cash now and their preferred methods of payment.

Sector | Financial Services

Series Contactless Card Smartwatch Other/No preference Chip Card Smartphone Cash

Survey question | What is your preferred method of paying ...?

Survey respondents across tracked markets indicate that contactless payments are their preferred method of purchase.

Chinese respondents indicate that they prefer to use their smartphone wallets, such as Google Pay or Apple Pay, more than any other payment method.

Germans were the only respondents to note they prefer cash over other payment methods.





💓 Twitter

💓 Twitter

SwedishCanary (Swedish Canary) @SwedishCanary

My bad on the coin shortage... I started a swear jar

8 Aug 2020 | 06:07



nochilljazzlyn (jazzlyn)

being a cashier during a pandemic AND a coin shortage <<<<<<

ErikaHarlacher (Erika Harlacher)

ErikaHarlacher

5 Aug 2020 | 20:29



JackRodgersJr (Jack Rodgers, Jr)

What's this thing called cash. I've been using debit cards for 20 years or so and seldom use that filthy cash. Somebody gives me a bunch of electronic blips and I give them to someone else. No germs need pass among us. Banks have never had enough cash to payout to depositors.

🕑 Twitter

8 Aug 2020 | 01:40



GabbieJuka (gabbie) @GabbieJuka

if I come into your establishment trying to spend money and you tell me I can't pay with cash because of a "coin shortage" Best believe I will never spend another cent there.

Twitter

3 Aug 2020 | 21:06



i don't even have to use my debit card anymore this cash app card lovely

Twitter

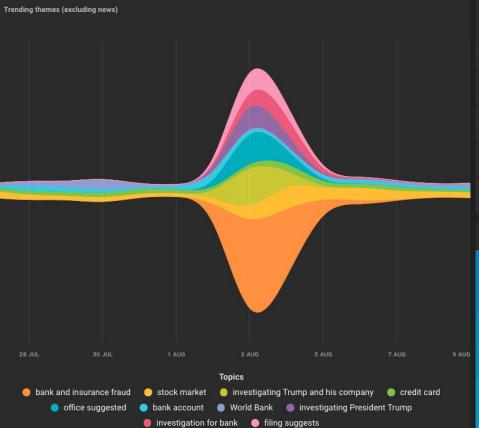
30 Jul 2020 | 18:55

Social discussion is reflecting the opinion that a cashless society is the new normal.

Some are commenting on the coin shortage in the US, sharing jokes about where their change is stored (e.g. in couches or swear jars).

For many, the topic prompts discussion about how they no longer pay in cash or use ATMs. Some cite a fear of germs during the pandemic while others note the ease of cards and mobile wallets.

Sector | Financial Services



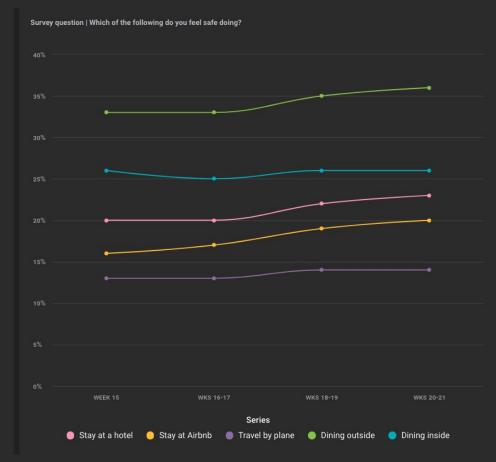
Тор	sites globally		
		VOLUME	CHANGE
	twitter.com	554.52K	
	tumblr.com	61.43K	
	reddit.com	48.43K	
	instagram.com	9,882	
	sina.com.cn	9,750	

Emerging organizations in discussion

Weiss Crypto Ratin	Smith College	Weiss Crypto Ratin
World Bank	World	Sony
Van Scoyoc Associa	Smith College	Fintech

Survey responses during the past seven weeks indicate that people are **gradually feeling more secure about the ability to safely stay at a hotel or an Airbnb**.

Sector | Travel & Hospitality



Respondents report feeling safer now about staying in a hotel than in June. People are sharing information about how hotels are sanitizing to ensure safety and cleanliness. They are also sharing personal accounts of hotel stays, and examples of measures that helped them to feel safe.

Respondents report feeling least comfortable traveling by plane than other travel options. Social discussion is surfacing inconsistent policies and practices on different airlines and in airports.

Danny Bush Recent Air Traveler

People online are reacting to policies implemented or changed by the airlines, responding positively to additional safety measures, such as use of disinfecting UV lights and the fogging of planes between flights. Temperature checks at airports are also generating positive discussion.

Negative conversation includes reactions to news that some airlines are now booking flights to capacity, or no longer disinfecting plane seats between flights.



safe and considerate for COVID.

People across markets are discussing cruises. Many are reacting to news that one of the first ships to resume cruising is experiencing a Covid-19 outbreak (188K social engagements to date).

Italian online discussion reflects surprise and frustration in response to Prime Minister Conte's decrees allowing cruises to resume. Many feel this is inconsistent with other Covid-19 measures in place in the country. German discussion is similarly negative.

Spanish discussion includes speculation that the increase of cases attributed to infection spread through nightlife may in fact be linked to people who had been on a cruise.



zIbEllNaN (Zibelina 💴 🍯 🌖) zibEliNaN

¿Por qué el ocio nocturno dispara los contagios? El estudio de un crucero confinado desvela las claves elmundoes t.co/AOwEeiuAi5

5 Aug 2020 | 08:21



🕑 Twitter

Saltytrees (Beate Schicker #BlackLives... @Saltvtrees

Und wieder zwingt das Virus den Kreuzfahrt-Wahn in die Knie - vielleicht lernt man irgendwann



WildPalmsLtd (Locutus of Borg™) @WildPalmsLtd

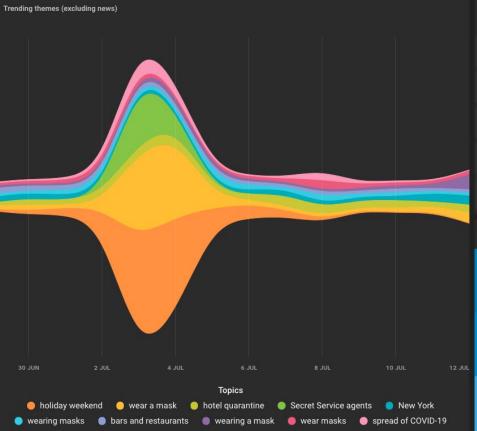
Sigh This story is "news" I guess but it's as predictable as the night following the day. Some of the earliest outbreaks were aboard cruise ships. Why would any one be on one? #COVIDIOTS

💓 Twitter

3 Aug 2020 | 22:41



Sector | Travel & Hospitality



Тор	p sites globally		
		VOLUME	CHANGE
	twitter.com	855.34K	
	reddit.com	127.3K	
	tumblr.com	83.64K	
	tripadvisor.com	35.77K	
	instagram.com	34.19K	

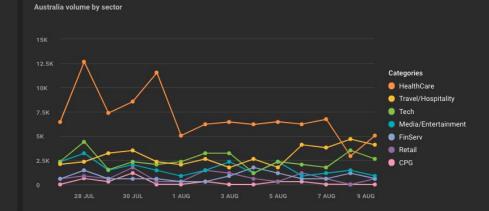
Emerging organizations in discussion

Times	European Union	Facebook
Adria	Google	American Airlines
PGA Tour	United Airlines	Boeing

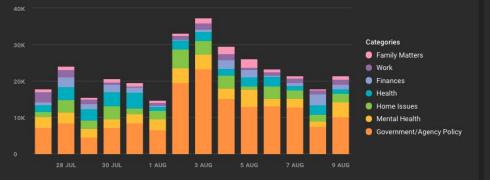
Country Data

Country | Australia

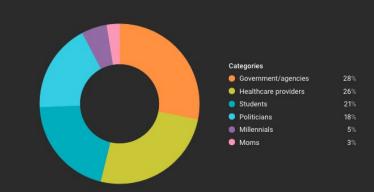
Australia



Australia volume by topic



Audiences



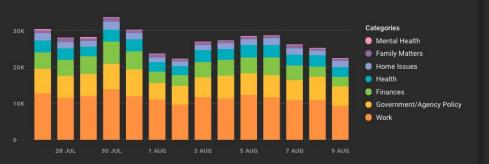
Country | Australia



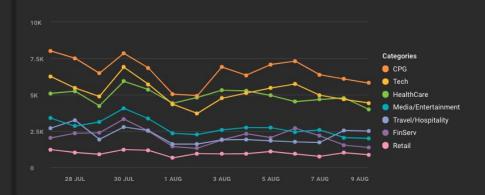
Country | China

China

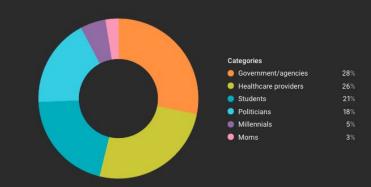
China volume by topic



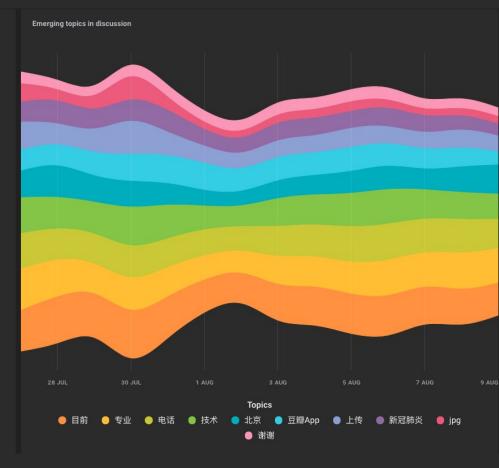
China volume by sector



Audiences

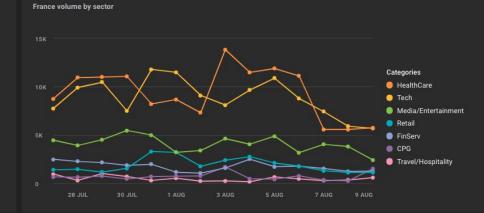




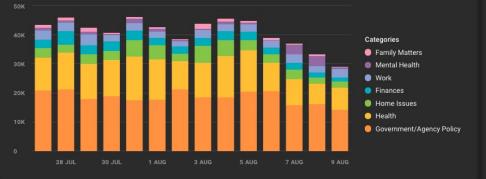


Country | France

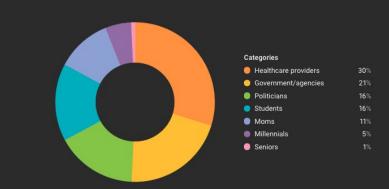




France volume by topic



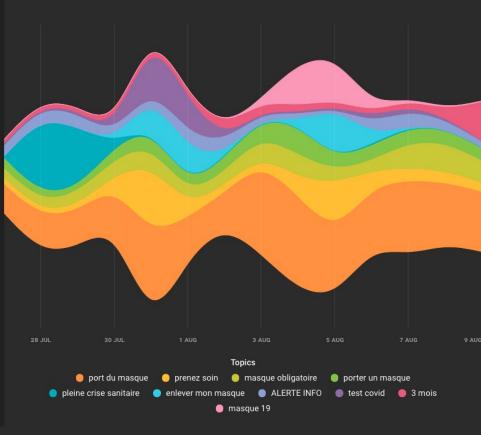
Audiences



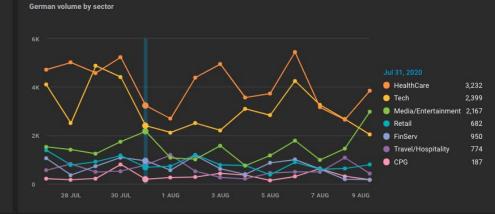
Emerging themes in discussion

Emerging topics in discussion

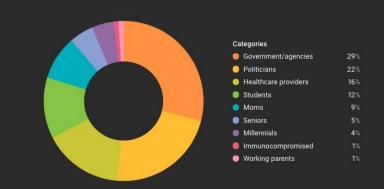




Country | Germany

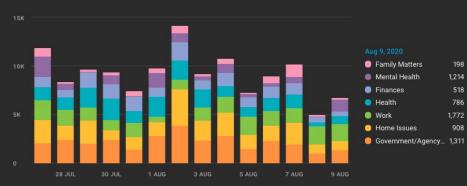


Audiences



Germany

German volume by topic

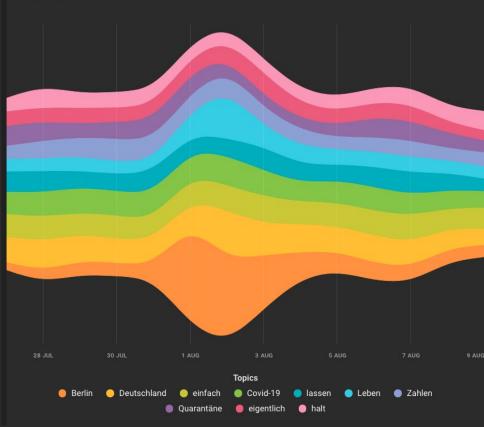


Country | Germany

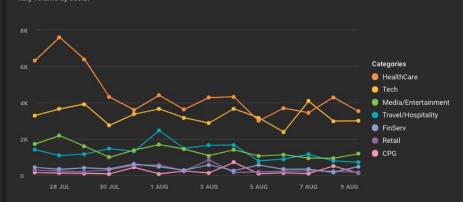
Emerging themes in discussion

Emerging topics in discussion

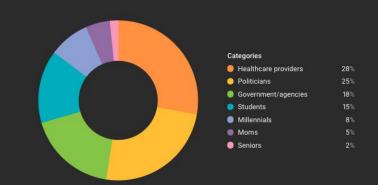
#coronavirus #coronakrise #podcast #corona #berlin0108 #sarscov2 😳 😰 💳 #lockdown #covid #maskenpflicht#zweitewelle States #homeoffice #covid19 #demo **#pandemie** #coronavirusde #bildungabersicher Antwort auf Beitrag Nr



Country | Italy

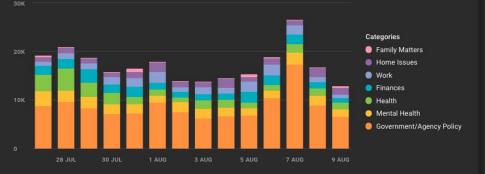


Audiences



Italy volume by topic

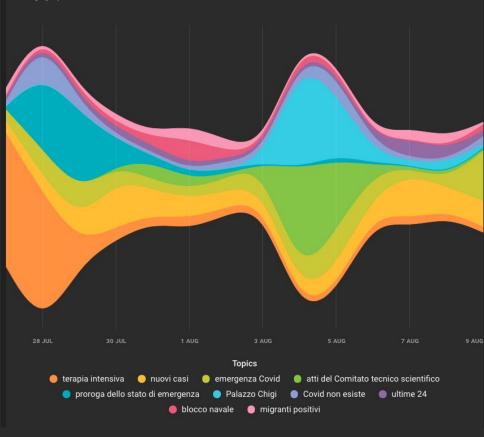
Italy



Italy volume by sector

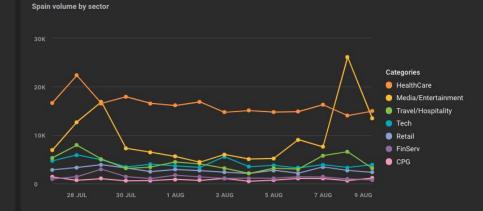
Emerging topics in discussion

#statodiemergenza proroga dello stato di emergenza #covid-19 #salvini #coronavirus #covid_19#conte #italia #covid_19 #covid **Comitato Tecnico Scientifico** #comitatotecnicoscientifico #iomettolamascherina 😂 🛑 #lockdown nuovi casi #negazionisti 👉 #mascherina #covid19 emergenza Covid 🖻 causa Covid #migranti 🗛 terapia intensiva

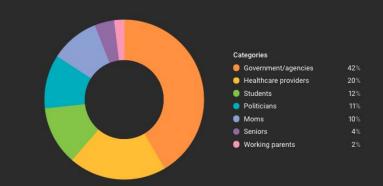


Country | Spain

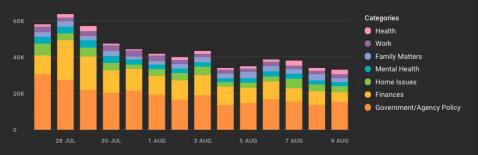




Audiences



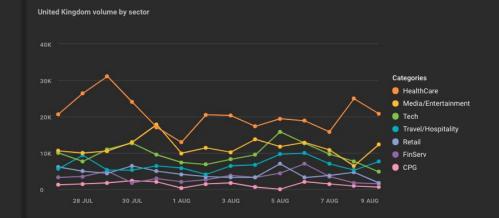
Spain volume by topic



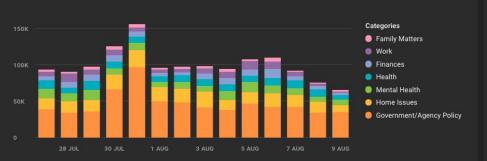
75



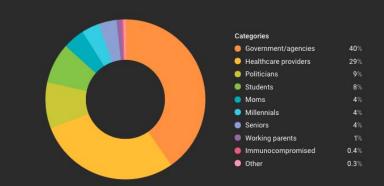
United Kingdom



United Kingdom volume by topic



Audiences



Country | UK

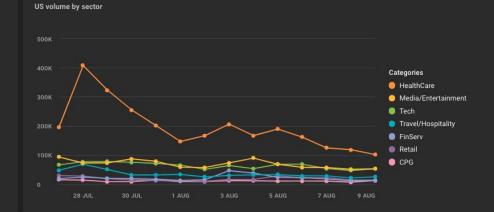
Greater Manchester England Britain #covid19 Johnson working from home Covid 19 London 😂 Italy Scotland LIZ Truss #covid France Trump Brexit public health Wales **Cummings** America Germany Sweden #lockdown #coronavirus new cases **Boris Johnson**

Emerging organizations in discussion

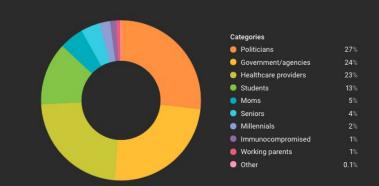
Fintech	Fintech	First Team
Abingdon	White Ho	onstabu-
	1	Congress

Country | United States

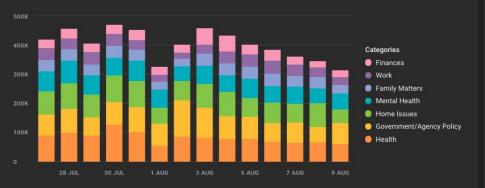
United States



Audiences



US volume by topic



79

Country | United States



Post	Total Engagement
Watch Alabama high school principal in "Can't Touch This" parody video about COVID-19 By Anna Claire Vollers - Aug 2, 2020 al.com	2.7M
Stella Immanuel, Trump's New COVID-19 Doctor, Believes in Alien DNA, Demon Sperm, and Hydroxychloroquine By Will Sommer - Jul 28, 2020 thedailybeast.com	1.5М
States have authority to fine or jail people who refuse coronavirus vaccine, attorney says By Derek Staahl - Aug 8, 2020 10news.com	1.3M
Herman Cain, former GOP presidential candidate, dies after battle with coronavirus By Kevin Breuninger - Jul 30, 2020 cnbc.com	1.2M
Sweden, which never had lockdown, sees COVID-19 cases plummet as rest of Europe suffers spike By Soo Kim - Jul 30, 2020 newsweek.com	т

Trending Questions Asked Online

Tenants are concerned with apartment leases while others question the job market and economy.

Job Market & Economy

- TikTok ban good for economy with COVID?
- What's your commute like (pre-COVID), in terms of time, distance, and mode(s) of transportation?
- What is the impact of Corona on the economy?
- Seeking Advice for Career Change How do you think COVID will affect the outlook of the job field?

Forum members are seeking advice on parenting during Covid-19, and asking questions about housing issues.

Housing

- Are tenants required to inform Leasing Management if they test positive for COVID?
- How much notice do we have to give landlords during COVID?
- Signed a lease before COVID, now stuck with it. Advice?
- If we get kicked out of housing due to corona will we get some refund? For housing and meals?

- Family
- Parenting during COVID-19 as a parent who is high-risk. What would you do?
- How to make my kid more social during COVID?
- Does anyone have any ideas for Covid-19 safe activities?
- Was your family impacted by the coronavirus?

Our last free Covid-19 Consumer Insights Report will be published August 26.

Our final report will share what we've learned in the last six months and how people are feeling about what's ahead.

If you'd like to discuss a custom report that focuses on your specific sector, category, brands, and more, book a meeting with our specialists or email us at info@brandwatch.com

Sign up to our Daily Covid-19 Data Bulletin to get interesting daily trends in consumer behavior straight to your inbox.